STATE	TRIC MOL	CLEC_ID	METRIC ID	GEOGRAPHY
NH	1-Apr-08	AGGR	PO-1-01-6020	Entire State
NH	1-Apr-08	AGGR	PO-1-01-6030	Entire State
NH	1-Apr-08	AGGR	PO-1-01-6050	Entire State
NH	1-Apr-08	AGGR	PO-1-02-6020	Entire State
NH	1-Apr-08	AGGR	PO-1-02-6030	Entire State
NH	1-Apr-08	AGGR	PO-1-02-6050	Entire State
NH	1-Apr-08	AGGR	PO-1-03-6020	Entire State
NH	1-Apr-08	AGGR	PO-1-03-6030	Entire State
NH	1-Apr-08	AGGR	PO-1-03-6050	Entire State
NH	1-Apr-08	AGGR	PO-1-04-6020	Entire State
NH	1-Apr-08	AGGR	PO-1-04-6050	Entire State
NH	1-Apr-08	AGGR	PO-1-05-6020	Entire State
NH	1-Apr-08	AGGR	PO-1-05-6030	Entire State
NH	1-Apr-08	AGGR	PO-1-05-6050	Entire State
NH	1-Apr-08	AGGR	PO-1-06-6020	Entire State
NH	1-Apr-08	AGGR	PO-1-06-6030	Entire State
NH	1-Apr-08	AGGR	PO-1-06-6050	Entire State
NH	1-Apr-08	AGGR	PO-1-07-6020	Entire State
NH	1-Apr-08	AGGR	PO-1-07-6030	Entire State
NH	1-Apr-08	AGGR	PO-1-07-6050	Entire State
NH	1-Apr-08	AGGR	PO-1-08-6020	Entire State
NH	1-Apr-08	AGGR	PO-1-08-6030	Entire State
NH	1-Apr-08	AGGR	PO-1-08-6050	Entire State
NH	1-Apr-08	AGGR	PO-1-09-6020	Entire State
NH	1-Apr-08	AGGR	PO-1-09-6030	Entire State
NH	1-Apr-08	AGGR	PO-2-02-6010	Entire State
NH	1-Apr-08	AGGR	PO-2-02-6020	Entire State
NH	1-Apr-08	AGGR	PO-2-02-6030	Entire State
NH	1-Apr-08	AGGR	PO-2-02-6060	Entire State
NH	1-Apr-08	AGGR	PO-2-02-6080	Entire State
NH	1-Apr-08	AGGR	PO-2-03-6010	Entire State
NH	1-Apr-08	AGGR	PO-2-03-6020	Entire State
NH	1-Apr-08	AGGR	PO-2-03-6030	Entire State
NH	1-Apr-08	AGGR	PO-2-03-6060	Entire State
NH	1-Apr-08	AGGR	PO-2-03-6080	Entire State
NH	1-Apr-08	AGGR	PO-3-02-1000	Entire State
NH	1-Apr-08	AGGR	PO-3-04-1000	Entire State
NH	1-Apr-08	AGGR	PO-4-01-6622	Entire State
NH	1-Apr-08	AGGR	PO-4-01-6661	Entire State
NH	1-Apr-08	AGGR	PO-4-01-6662	Entire State
NH	1-Apr-08	AGGR	PO-4-01-6671	Entire State
NH	1-Apr-08	AGGR	PO-4-02-6622	Entire State
NH	1-Apr-08	AGGR	PO-4-02-6661	Entire State
NH	1-Apr-08	AGGR	PO-4-02-6662	Entire State
NH	1-Apr-08	AGGR	PO-4-02-6671	Entire State

METRIC_DESC Average Response Time - Customer Service Record (CSR) Average Response Time - Customer Service Record (CSR) Average Response Time - Customer Service Record (CSR) Average Response Time - Due Date Availability Average Response Time - Due Date Availability Average Response Time - Due Date Availability Average Response Time - Address Validation Average Response Time - Address Validation Average Response Time - Address Validation Average Response Time - Product & Service Availability Average Response Time - Product & Service Availability Average Response Time - Telephone Number Availability & Reservation Average Response Time - Telephone Number Availability & Reservation Average Response Time - Telephone Number Availability & Reservation Average Response Time - Mechanized Loop Qualification - xDSL Average Response Time - Mechanized Loop Qualification - xDSL Average Response Time - Mechanized Loop Qualification - xDSL Average Response Time - Rejected Query+ Average Response Time - Rejected Query+ Average Response Time - Rejected Query+ % Timeouts % Timeouts % Timeouts Parsed CSR Parsed CSR OSS Interface Availability - Prime-Time OSS Interface Availability - Prime Time **OSS Interface Availability - Prime Time OSS Interface Availability - Prime Time OSS Interface Availability - Prime Time** OSS Interface Availability - Non-Prime-Time OSS Interface Availability - Non-Prime Time % Answered within 30 Seconds - Ordering % Answered within 30 Seconds - Repair % Change Management Notices Sent on Time Change Management Notice - Delay one (1) to seven (7) days Change Management Notice - Delay one (1) to seven (7) days Change Management Notice - Delay one (1) to seven (7) days Change Management Notice - Delay one (1) to seven (7) days

NH	1-Apr-08	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days
NH	1-Apr-08	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days
NH	1-Apr-08	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days
NH	1-Apr-08	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days
NH	1-Apr-08	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage
NH	1-Apr-08	AGGR	PO-6-01-6000	Entire State	Software Validation
NH	1-Apr-08	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness
NH	1-Apr-08	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed - no workaround
NH	1-Apr-08	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed with workaround
NH	1-Apr-08	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions failed no workaround
NH	1-Apr-08	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification
NH	1-Apr-08	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request
NH	1-Apr-08	AGGR	OR-1-02-2320	Entire State	% On Time LSRC - Flow Through
NH	1-Apr-08	AGGR	OR-1-02-3140	Entire State	% On Time LSRC - Flow Through
NH	1-Apr-08	AGGR	OR-1-02-3331	Entire State	% On Time LSRC - Flow Through
NH	1-Apr-08	AGGR	OR-1-04-2210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)
NH	1-Apr-08	AGGR	OR-1-04-2211	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)
NH	1-Apr-08	AGGR	OR-1-04-2213	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)
NH	1-Apr-08	AGGR	OR-1-04-2214	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)
NH	1-Apr-08	AGGR	OR-1-04-2320	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)
NH	1-Apr-08	AGGR	OR-1-04-2341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)
NH	1-Apr-08	AGGR	OR-1-04-3140	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)
NH	1-Apr-08	AGGR	OR-1-04-3210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)
NH	1-Apr-08	AGGR	OR-1-04-3331	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)
NH	1-Apr-08	AGGR	OR-1-04-3340	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)
NH	1-Apr-08	AGGR	OR-1-04-3341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)
NH	1-Apr-08	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)
NH	1-Apr-08	AGGR	OR-1-06-2210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-2211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-2213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-2214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-2320	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-2341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-3140	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-3210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-3211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-3213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-3214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-3331	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-3341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-06-3342	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)
NH	1-Apr-08	AGGR	OR-1-08-3210	Entire State	% On Time ASRC - No Facility Check (Fax/Mail)
NH	1-Apr-08	AGGR	OR-1-10-3210	Entire State	% On Time ASRC - Facility Check (Fax/Mail)
NH	1-Apr-08	AGGR	OR-1-10-3211	Entire State	% On Time ASRC - Facility Check (Fax/Mail)
NH	1-Apr-08	AGGR	OR-1-10-3213	Entire State	% On Time ASRC - Facility Check (Fax/Mail)
NH	1-Apr-08	AGGR	OR-1-10-3214	Entire State	% On Time ASRC - Facility Check (Fax/Mail)

NH 1. Apr.08 AGGR 08:112:500 Entire State % On Time Escience - Request for Inbound Augment Trunks NH 1. Apr.08 AGGR 08:112:500 Entire State % On Time Response - Request for Inbound Augment Trunks NH 1. Apr.08 AGGR 08:119:500 Entire State % On Time LSR Reject (Flow-Through) NH 1. Apr.08 AGGR 08:109:5030 Entire State % On Time Esconce - Request for Inbound Augment Trunks NH 1. Apr.08 AGGR 08:202:200 Entire State % On Time LSR Reject (Flow-Through) NH 1. Apr.08 AGGR 08:202:200 Entire State % On Time LSR ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1. Apr.08 AGGR 08:204:2200 Entire State % On Time LSR ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1. Apr.08 AGGR 08:204:2311 Entire State % On Time LSR ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1. Apr.08 AGGR 08:204:2311 Entire State % On Time LSR ASR Reject - No Facility Check (Electronic - No Flow-through) NH							
NH 1-Apr-08 AGGR OR-13-5000 Entire State % On Time Response - Request for Inbound Augment Trunks NH 1-Apr-08 AGGR OR-10-19500 Entire State % On Time Response - Request for Inbound Augment Trunks NH 1-Apr-08 AGGR OR-202-310 Entire State % On Time ISR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-202-310 Entire State % On Time ISR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-202-310 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-204-2300 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-3300 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-3314 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-3314 Entire State % On Time LSR/ASR Reject - No facility Check (Electronic - No Flow-through) NH 1-Apr-08	ł	NH	1-Apr-08	AGGR	OR-1-12-5020	Entire State	% On Time FOC
NH 1-Apr:08 AGGR OR-1-19-5020 Entire State % On Time Response - Request for Inbound Augment Trunks NH 1-Apr:08 AGGR OR-20-2330 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr:08 AGGR OR-20-2330 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr:08 AGGR OR-20-2331 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr:08 AGGR OR-20-2331 Entire State % On Time LSR/ASR Reject. No Falilty Check (Electronic - No Flow-through) NH 1-Apr:08 AGGR OR-204-320 Entire State % On Time LSR/ASR Reject. No Falilty Check (Electronic - No Flow-through) NH 1-Apr:08 AGGR OR-204-330 Entire State % On Time LSR/ASR Reject. No Falilty Check (Electronic - No Flow-through) NH 1-Apr:08 AGGR OR-204-331 Entire State % On Time LSR/ASR Reject. No Falilty Check (Electronic - No Flow-through) NH 1-Apr:08 AGGR OR-204-331 Entire State % On Time LSR/ASR Reject. Facility Check (Electronic - No Flow-through) NH 1-Apr:08 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>							
NH 1-Apr-08 AGGR 0R-12-0230 Entire State % On Time Response Request for Inbound Augment Trunks NH 1-Apr-08 AGGR 0R-202-230 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR 0R-202-231 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR 0R-202-230 Entire State % On Time LSR ARR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR 0R-204-220 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR 0R-204-231 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR 0R-204-331 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR 0R-204-230 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR 0R-204-230 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	1						
NH 1-Apr-08 AGGR OR-202-2320 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-202-3140 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-202-331 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-204-230 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-2300 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-320 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-3341 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-3341 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-2341 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)							
NH 1-Apr-08 AGGR OR-202-3140 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-202-3131 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-204-320 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-204-320 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-204-320 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-204-320 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-204-320 Entire State % On Time LSR Reject (Flow-Through) NH 1-Apr-08 AGGR OR-204-331 Entire State % On Time LSR ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-3341 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-206-320 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08							
NH 1-Apr-08 AGGR OR-202-3331 Entire State % On Time LSR Reject (Pow-Through) NH 1-Apr-08 AGGR OR-204-2200 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-2200 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-2311 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-3200 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-3311 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-204-3311 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-206-2200 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-206-2201 Entire State % On Time LSR/ASR Reject - F	Ĩ	NH	1-Apr-08	AGGR	OR-2-02-2320	Entire State	
NH 1.Apr-08 AGGR OR-204-2200 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-204-2301 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-204-2301 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-204-2314 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-204-3311 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-204-3312 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-206-2200 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-206-2200 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-206-2311 Entire State							
NH 1-Apr-08 AGGR OR-2-04-2320 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-04-3140 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-04-3200 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-04-3310 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-04-3341 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-04-3341 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-2320 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-2320 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-2321 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)		NH					
NH 1.Apr-08 AGGR OR-2-04-2341 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-2-04-3100 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-2-04-3200 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-2-04-3341 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-2-04-3341 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-2-04-3342 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1.Apr-08 AGGR OR-2-06-2310 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) NH 1.Apr-08 AGGR OR-2-06-2310 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) NH 1.Apr-08 AGGR OR-2-06-3210 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Ľ	NH	1-Apr-08			Entire State	
NH 1-Apr-08 AGGR OR-2-04-3140 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-04-3200 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-04-3310 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-04-3341 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-2300 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-2310 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-2310 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-2310 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) NH 1-Apr-08 AGGR OR-2-06-3211 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) <td>Į.</td> <td>NH</td> <td>1-Apr-08</td> <td>AGGR</td> <td>OR-2-04-2320</td> <td>Entire State</td> <td>% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)</td>	Į.	NH	1-Apr-08	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
NH1-Apr-08AGGROR-2-04-3200Entire State% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)NH1-Apr-08AGGROR-2-04-3331Entire State% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)NH1-Apr-08AGGROR-2-04-3341Entire State% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)NH1-Apr-08AGGROR-2-04-3341Entire State% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)NH1-Apr-08AGGROR-2-06-220Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through)NH1-Apr-08AGGROR-2-06-220Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-2210Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3210Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3210Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3212Entire State% On Time LSR/ASR Reject - Facilit		NH	1-Apr-08	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
NH 1-Apr-08 AGGR OR-2-04-3331 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-04-3340 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-04-3341 Entire State % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-2302 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-2302 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-2310 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-3210 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-3211 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through) NH 1-Apr-08 AGGR OR-2-06-3212 Entire State % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through)	l	NH	1-Apr-08	AGGR	OR-2-04-3140	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
NH1 Apr-08AGGROR-2-04-3340Entire State% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)NH1 Apr-08AGGROR-2-04-3341Entire State% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)NH1 Apr-08AGGROR-2-06-2200Entire State% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)NH1 Apr-08AGGROR-2-06-2200Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through)NH1 Apr-08AGGROR-2-06-2200Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through)NH1 Apr-08AGGROR-2-06-3140Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through)NH1 Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through)NH1 Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through)NH1 Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through)NH1 Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through)NH1 Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-through)NH1 Apr-08AGGROR-2-06-3212Entire State% On Time LSR/ASR Reject - Facility		NH	1-Apr-08	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
NH1-Apr-08AGGROR-2-04-3341Entire State% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-04-3342Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-2320Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-2320Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3210Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check		NH	1-Apr-08	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
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NH1-Apr-08AGGROR-2-06-220Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-2320Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-2310Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3110Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3311Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3311Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3312Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3312Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3312Entire State% On Time LSR/ASR Reject - Facility Check (Fax)NH1-Apr-08AGGROR-2-06-3342Entire State% On Time Reject - Facility Check (Fax)NH1-		NH	1-Apr-08	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
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NH1-Apr-08AGGROR-2-06-3140Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3213Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3214Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3311Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3321Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3320Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-12-5020Entire State% On Time Reject - Facility Check (Fax)NH1-Apr-08AGGROR-2-12-5020Entire State% On Time Tunk ASR RejectNH1-Apr-08AGGROR-3-01-2000Entire State% On Time Tunk ASR RejectNH1-Apr-08AGGROR-3-01-2000Entire State% On Time Tunk ASR RejectNH1-Apr-08AGGROR-3-01-2000Entire State% Completed Orders with neither a PCN nor BCN		NH	1-Apr-08	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
NH1-Apr-08AGGROR-2-06-3210Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3213Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3214Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3311Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3341Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3342Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3320Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-08-3200Entire State% On Time Reject - Facility Check (Fax)NH1-Apr-08AGGROR-2-10-3200Entire State% On Time Reject - Facility Check (Fax)NH1-Apr-08AGGROR-2-01-3200Entire State% On Time Trunk ASR RejectNH1-Apr-08AGGROR-3-01-2000Entire State% On Time Trunk ASR RejectNH1-Apr-08AGGROR-3-01-2000Entire State% Completed orders with neith		NH	1-Apr-08	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
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NH1-Apr-08AGGROR-2-06-3211Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3213Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3214Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3341Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3342Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3342Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3342Entire State% On Time LSR/ASR Reject - Facility Check (Fac)NH1-Apr-08AGGROR-2-06-3342Entire State% On Time LSR/ASR Reject - Facility Check (Fac)NH1-Apr-08AGGROR-2-02-02Entire State% On Time Tunk ASR RejectNH1-Apr-08AGGROR-2-10-3000Entire State% On Time Trunk ASR RejectNH1-Apr-08AGGROR-3-01-3000Entire State% On Time Trunk ASR RejectNH1-Apr-08AGGROR-3-01-3000Entire State% Completed orders with neither a PCN nor BCN sentNH1-Apr-08AGGROR-4-11-1000Entire State% Completion Notifiers sent within one (1) Business DayNH		NH	1-Apr-08	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
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NH1-Apr-08AGGROR-2-06-3331Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3341Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3342Entire State% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-06-3342Entire State% On Time Reject - Facility Check (Electronic - No Flow-Through)NH1-Apr-08AGGROR-2-08-3200Entire State% On Time Reject - No Facility Check (Fax)NH1-Apr-08AGGROR-2-12-5020Entire State% On Time Reject - Facility Check (Fax)NH1-Apr-08AGGROR-2-12-5030Entire State% On Time Trunk ASR RejectNH1-Apr-08AGGROR-3-01-2000Entire State% On Time Trunk ASR RejectNH1-Apr-08AGGROR-3-01-2000Entire State% Completion Not RejectedNH1-Apr-08AGGROR-3-01-2000Entire State% Completion Not RejectedNH1-Apr-08AGGROR-4-11-1000Entire State% Completion Not RejectedNH1-Apr-08AGGROR-4-17-1000Entire State% Provisioning Completion Notflers sent within one (1) Business DayNH1-Apr-08AGGROR-5-01-3112Entire State% Flow Through - TotalNH1-Apr-08AGGROR-5-01-3112Entire State% Flow Through - TotalNH1-Apr-		NH	1-Apr-08	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
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		NH	1-Apr-08	AGGK	UK-5-03-3140	Entire State	% riow Infough Achieved

NH	1-Apr-08	AGGR	OR-6-01-1000	Entire State	% Service Order Accuracy
NH	1-Apr-08	AGGR	OR-6-03-2000	Entire State	% Accuracy - LSRC
NH	1-Apr-08	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSRC
NH	1-Apr-08	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSRC
NH	1-Apr-08	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing
NH	1-Apr-08	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days
NH	1-Apr-08	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days
NH	1-Apr-08	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days
NH	1-Apr-08	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time
NH	1-Apr-08	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time
NH	1-Apr-08	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness
NH	1-Apr-08	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness
NH	1-Apr-08	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Three (3) Business Days
NH	1-Apr-08	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days
NH	1-Apr-08	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days
NH	1-Apr-08	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed
NH	1-Apr-08	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch
NH	1-Apr-08	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch
NH	1-Apr-08	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch
NH	1-Apr-08	AGGR	PR-1-01-3140	Entire State	Average Interval Offered - Total No Dispatch
NH	1-Apr-08	AGGR	PR-1-01-3341	Entire State	Average Interval Offered - Total No Dispatch
NH	1-Apr-08	AGGR	PR-1-01-3342	Entire State	Average Interval Offered - Total No Dispatch
NH	1-Apr-08	AGGR	PR-1-01-3343	Entire State	Average Interval Offered - Total No Dispatch
NH	1-Apr-08	AGGR	PR-1-01-3345	Entire State	Average Interval Offered - Total No Dispatch
NH	1-Apr-08	AGGR	PR-1-02-2341	Entire State	Average Interval Offered - Total Dispatch
NH	1-Apr-08	AGGR	PR-1-02-3341	Entire State	Average Interval Offered - Total Dispatch
NH	1-Apr-08	AGGR	PR-1-02-3342	Entire State	Average Interval Offered - Total Dispatch
NH	1-Apr-08	AGGR	PR-1-02-3343	Entire State	Average Interval Offered - Total Dispatch
NH	1-Apr-08	AGGR	PR-1-02-3345	Entire State	Average Interval Offered - Total Dispatch
NH	1-Apr-08	AGGR	PR-1-03-2110	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines
NH	1-Apr-08	AGGR	PR-1-03-2120	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines
NH	1-Apr-08	AGGR	PR-1-03-3112	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines
NH	1-Apr-08	AGGR	PR-1-03-3140	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines
NH	1-Apr-08	AGGR	PR-1-04-2100	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines
NH	1-Apr-08	AGGR	PR-1-04-3112	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines
NH	1-Apr-08	AGGR	PR-1-04-3140	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines
NH	1-Apr-08	AGGR	PR-1-05-2100	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)
NH	1-Apr-08	AGGR	PR-1-05-3112	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)
NH	1-Apr-08	AGGR	PR-1-05-3140	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)
NH	1-Apr-08	AGGR	PR-1-06-2210	Entire State	Average Interval Offered - Specials DS0
NH	1-Apr-08	AGGR	PR-1-06-3210	Entire State	Average Interval Offered - Specials DS0
NH	1-Apr-08	AGGR	PR-1-07-2211	Entire State	Average Interval Offered - Specials DS1
NH	1-Apr-08	AGGR	PR-1-07-3211	Entire State	Average Interval Offered - Specials DS1
NH	1-Apr-08	AGGR	PR-1-08-2213	Entire State	Average Interval Offered - Specials DS3
NH	1-Apr-08	AGGR	PR-1-08-3213	Entire State	Average Interval Offered - Specials DS3
NH	1-Apr-08	AGGR	PR-1-09-3511	Entire State	Average Interval Offered - Total

Average Interval Offered - Total	Average Interval Offered - Disconnects	Average Interval Offered - Hot Cuts - No Disparch	Average Interval Offered - Hot Cuts - No Dispatch	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	% Completed in three (3) Days one (1) to five (5) Lines - No Disnatch	% Completed in three (3) Days one (1) to five (5) Lines - No Disnatch	% Completed in three (3) Days one (1) to five (5) Lines - No Disnatch	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	% Completed in five (5) days - No Dispatch	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	% Completed in six (6) Days one (1) to five (5) Lines - Total	% Completed in six (6) Days one (1) to five (5) Lines - Total	% Completed in 10 Business Davs	% Completed in 15 Business Davs	% Completed in 15 Business Days	% Completed in 26 Business Davs	% Completed in 26 Business Days	% Missed Appointment - Verizon - Total	Average Delay Days - Total	Average Delay Dave Total																		
Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State	Entire State				
PR-1-09-3512	PR-1-09-3530	PR-1-09-5020	PR-1-09-5030	PR-1-12-2103	PR-1-12-2200	PR-1-12-3133	PR-1-12-3200	PR-1-13-3525	PR-1-13-3529	PR-3-01-2100	PR-3-01-3140	PR-3-03-3343	PR-3-03-3343a	PR-3-03-3345	PR-3-03-3345a	PR-3-06-2100	PR-3-06-3113	PR-3-06-3140	PR-3-08-3534	PR-3-09-2100	PR-3-09-3113	PR-3-09-3140	PR-3-10-3341	PR-3-10-3342	PR-3-11-3528	PR-3-12-3531	PR-3-12-3532	PR-3-13-3531	PR-3-13-3532	PR-4-01-2210	PR-4-01-2211	PR-4-01-2213	PR-4-01-2214	PR-4-01-3210	PR-4-01-3211	PR-4-01-3213	PR-4-01-3214	PR-4-01-3510	PR-4-01-3530	PR-4-02-2100	PR-4-02-2200	PR-4-02-2341	PR-4-02-3100	PR-4-02-3200
AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR	AGGR
1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Apr-08	1-Anr-08
HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	HN	ЧZ

NH	1-Apr-08	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total
NH	1-Apr-08	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total
ИН	1-Apr-08	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total
NH	1-Apr-08	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total
NH	1-Apr-08	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total
NH	1-Apr-08	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total
NH	1-Apr-08	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer
NH	1-Apr-08	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer
NH	1-Apr-08	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer
NH	1-Apr-08	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer
NH	1-Apr-08	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer
NH	1-Apr-08	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer
NH	1-Apr-08	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer
NH	1-Apr-08	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer
NH	1-Apr-08	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer
NH	1-Apr-08	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer
NH	1-Apr-08	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer
NH	1-Apr-08	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer
NH	1-Apr-08	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - Verizon - Dispatch
NH	1-Apr-08	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - Verizon - Dispatch
NH	1-Apr-08	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - Verizon - Dispatch
NH	1-Apr-08	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - Verizon - Dispatch
NH	1-Apr-08	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - Verizon - Dispatch
NH	1-Apr-08	AGGR	PR-4-04-3343	Entire State	% Missed Appointment - Verizon - Dispatch
NH	1-Apr-08	AGGR	PR-4-04-3345	Entire State	% Missed Appointment - Verizon - Dispatch
NH	1-Apr-08	AGGR	PR-4-05-2100	Entire State	% Missed Appointment - Verizon - No Dispatch
NH	1-Apr-08	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - Verizon - No Dispatch
NH	1-Apr-08	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - Verizon - No Dispatch
NH	1-Apr-08	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - Verizon - No Dispatch
NH	1-Apr-08	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - Verizon - No Dispatch
NH	1-Apr-08	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - Verizon - No Dispatch
NH	1-Apr-08	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - Verizon - No Dispatch
NH	1-Apr-08	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only
NH	1-Apr-08	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation
NH	1-Apr-08	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation
NH	1-Apr-08	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation
NH	1-Apr-08	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation
NH	1-Apr-08	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation
NH	1-Apr-08	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL
NH	1-Apr-08	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks
NH	1-Apr-08	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - Verizon - Facilities
NH	1-Apr-08	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - Verizon - Facilities
NH	1-Apr-08	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - Verizon - Facilities
NH	1-Apr-08	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - Verizon - Facilities
NH	1-Apr-08	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - Verizon - Facilities
NH	1-Apr-08	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - Verizon - Facilities

Percent	Entire State	PR-8-01-2100	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-01-2200	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-01-2341	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-01-3100	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-01-3200	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-01-3341	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-01-3342	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-01-3343	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-01-3345	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-01-3510	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-01-3530	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-01-5000	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-02-2100	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-02-2200	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-02-2341	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-02-3100	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-02-3200	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-02-3341	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-02-3342	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-02-3343	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-02-3345	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-02-3510	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-02-3530	AGGR	1-Apr-08	NH
Percent	Entire State	PR-8-02-5000	AGGR	1-Apr-08	NH
9	Entire State	PR-9-01-3520	AGGR	1-Apr-08	NH
9	Entire State	PR-9-01-3523	AGGR	1-Apr-08	NH
9	Entire State	PR-9-01-3525	AGGR	1-Apr-08	NH
	Entire State	PR-9-04-3525	AGGR	1-Apr-08	NH
Average	Entire State	PR-9-08-3533	AGGR	1-Apr-08	NH
Ave	Entire State	MR-1-01-6050	AGGR	1-Apr-08	NH
Ave	Entire State	MR-1-02-6050	AGGR	1-Apr-08	NH
Aver	Entire State	MR-1-03-6050	AGGR	1-Apr-08	NH
Average Res	Entire State	MR-1-04-6050	AGGR	1-Apr-08	NH
Average Respor	Entire State	MR-1-05-6050	AGGR	1-Apr-08	NH
Average	Entire State	MR-1-06-6050	AGGR	1-Apr-08	NH
% On-Time Ticl	Entire State	MR-1-07-6060	AGGR	1-Apr-08	NH
% On-Time Ticl	Entire State	MR-1-07-6095	AGGR	1-Apr-08	NH
	Entire State	MR-1-08-6060	AGGR	1-Apr-08	NH
	Entire State	MR-1-08-6095	AGGR	1-Apr-08	NH
	Entire State	MR-1-09-6060	AGGR	1-Apr-08	NH
	Entire State	MR-1-09-6095	AGGR	1-Apr-08	NH
	Entire State	MR-1-10-6060	AGGR	1-Apr-08	NH
	Entire State	MR-1-10-6095	AGGR	1-Apr-08	NH
% On-	Entire State	MR-1-11-6060	AGGR	1-Apr-08	NH
% On-	Entire State	MR-1-11-6095	AGGR	1-Apr-08	NH
%	Entire State	MR-1-12-6060	AGGR	1-Apr-08	NH
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t Open Orders in a Hold Status > 30 Days t Open Orders in a Hold Status > 30 Days t Open Orders in a Hold Status > 30 Days t Open Orders in a Hold Status > 30 Days t Open Orders in a Hold Status > 30 Days t Open Orders in a Hold Status > 30 Days nt Open Orders in a Hold Status > 30 Days t Open Orders in a Hold Status > 30 Days nt Open Orders in a Hold Status > 30 Days nt Open Orders in a Hold Status > 30 Days nt Open Orders in a Hold Status > 30 Days nt Open Orders in a Hold Status > 30 Days nt Open Orders in a Hold Status > 90 Days nt Open Orders in a Hold Status > 90 Days nt Open Orders in a Hold Status > 90 Days nt Open Orders in a Hold Status > 90 Days nt Open Orders in a Hold Status > 90 Days nt Open Orders in a Hold Status > 90 Days nt Open Orders in a Hold Status > 90 Days nt Open Orders in a Hold Status > 90 Days nt Open Orders in a Hold Status > 90 Days nt Open Orders in a Hold Status > 90 Days nt Open Orders in a Hold Status > 90 Days nt Open Orders in a Hold Status > 90 Days % On Time Performance - Hot Cut % On Time Performance - Hot Cut % On Time Performance - Hot Cut % On Time Batch Due Date e Duration of Hot Cut Installation Troubles erage Response Time - Create Trouble erage Response Time - Status Trouble erage Response Time - Modify Trouble sponse Time - Request Cancellation of Trouble onse Time - Trouble Report History (by TN/Circuit) Response Time - Test Trouble (POTS Only) cket Closure on Bonded Open Tickets by Verizon. icket Closure on Bonded Open Tickets by Verizon. % On-Time - Create Trouble % On-Time - Create Trouble % On-Time - Status Trouble % On-Time - Status Trouble % On-Time - Modify Trouble % On-Time - Modify Trouble n-Time - Request Cancellation of Trouble n-Time - Request Cancellation of Trouble % On-Time - Test Trouble (POTS Only)

NH	1-Apr-08	AGGR	MR-1-12-6095	Entire State
NH	1-Apr-08	AGGR	MR-2-01-2200	Entire State
NH	1-Apr-08	AGGR	MR-2-01-3200	Entire State
NH	1-Apr-08	AGGR	MR-2-01-5000	Entire State
NH	1-Apr-08	AGGR	MR-2-02-2100	Entire State
NH	1-Apr-08	AGGR	MR-2-02-2341	Entire State
NH	1-Apr-08	AGGR	MR-2-02-3112	Entire State
NH	1-Apr-08	AGGR	MR-2-02-3140	Entire State
NH	1-Apr-08	AGGR	MR-2-02-3341	Entire State
NH	1-Apr-08	AGGR	MR-2-02-3342	Entire State
NH	1-Apr-08	AGGR	MR-2-02-3343	Entire State
NH	1-Apr-08	AGGR	MR-2-02-3345	Entire State
NH	1-Apr-08	AGGR	MR-2-03-2100	Entire State
NH	1-Apr-08	AGGR	MR-2-03-2341	Entire State
NH	1-Apr-08	AGGR	MR-2-03-3112	Entire State
NH	1-Apr-08	AGGR	MR-2-03-3140	Entire State
NH	1-Apr-08	AGGR	MR-2-03-3341	Entire State
NH	1-Apr-08	AGGR	MR-2-03-3342	Entire State
NH	1-Apr-08	AGGR	MR-2-03-3343	Entire State
NH	1-Apr-08	AGGR	MR-2-03-3345	Entire State
NH	1-Apr-08	AGGR	MR-2-04-2100	Entire State
NH	1-Apr-08	AGGR	MR-2-04-2341	Entire State
NH	1-Apr-08	AGGR	MR-2-04-3112	Entire State
NH	1-Apr-08	AGGR	MR-2-04-3140	Entire State
NH	1-Apr-08	AGGR	MR-2-04-3341	Entire State
NH	1-Apr-08	AGGR	MR-2-04-3342	Entire State
NH	1-Apr-08	AGGR	MR-2-04-3343	Entire State
NH	1-Apr-08	AGGR	MR-2-04-3345	Entire State
NH	1-Apr-08	AGGR	MR-2-05-2100	Entire State
NH	1-Apr-08	AGGR	MR-2-05-2200	Entire State
NH	1-Apr-08	AGGR	MR-2-05-2341	Entire State
NH	1-Apr-08	AGGR	MR-2-05-3112	Entire State
NH	1-Apr-08	AGGR	MR-2-05-3140	Entire State
NH	1-Apr-08	AGGR	MR-2-05-3200	Entire State
NH	1-Apr-08	AGGR	MR-2-05-3341	Entire State
NH	1-Apr-08	AGGR	MR-2-05-3342	Entire State
NH	1-Apr-08	AGGR	MR-2-05-3343	Entire State
NH	1-Apr-08	AGGR	MR-2-05-3345	Entire State
NH	1-Apr-08	AGGR	MR-3-01-2110	Entire State
NH	1-Apr-08	AGGR	MR-3-01-2120	Entire State
NH	1-Apr-08	AGGR	MR-3-01-2341	Entire State
NH	1-Apr-08	AGGR	MR-3-01-3112	Entire State
NH	1-Apr-08	AGGR	MR-3-01-3144	Entire State
NH	1-Apr-08	AGGR	MR-3-01-3145	Entire State
NH	1-Apr-08	AGGR	MR-3-01-3341	Entire State
NH	1-Apr-08	AGGR	MR-3-01-3342	Entire State

% On-Time - Test Trouble (POTS Only) Network Trouble Report Rate Network Trouble Report Rate Network Trouble Report Rate Network Trouble Report Rate - Loop Network Trouble Report Rate - Central Office % Subsequent Reports % CPE/TOK/FOK Trouble Report Rate % Missed Repair Appointment - Loop % Missed Repair Appointment - Loop

NH1-Apr-08AGGRMR-3-01-3343Entire StateNH1-Apr-08AGGRMR-3-01-3345Entire StateNH1-Apr-08AGGRMR-3-02-2110Entire StateNH1-Apr-08AGGRMR-3-02-2120Entire StateNH1-Apr-08AGGRMR-3-02-2341Entire StateNH1-Apr-08AGGRMR-3-02-3112Entire StateNH1-Apr-08AGGRMR-3-02-3144Entire StateNH1-Apr-08AGGRMR-3-02-3145Entire StateNH1-Apr-08AGGRMR-3-02-3341Entire StateNH1-Apr-08AGGRMR-3-02-3342Entire StateNH1-Apr-08AGGRMR-3-02-3343Entire StateNH1-Apr-08AGGRMR-3-02-3345Entire StateNH1-Apr-08AGGRMR-3-03-2341Entire StateNH1-Apr-08AGGRMR-3-03-2341Entire StateNH1-Apr-08AGGRMR-3-03-3112Entire StateNH1-Apr-08AGGRMR-3-03-3140Entire StateNH1-Apr-08AGGRMR-3-03-3341Entire StateNH1-Apr-08AGGRMR-3-03-3342Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH <th></th>	
NH1-Apr-08AGGRMR-3-02-2110Entire StateNH1-Apr-08AGGRMR-3-02-2120Entire StateNH1-Apr-08AGGRMR-3-02-2341Entire StateNH1-Apr-08AGGRMR-3-02-3112Entire StateNH1-Apr-08AGGRMR-3-02-3144Entire StateNH1-Apr-08AGGRMR-3-02-3145Entire StateNH1-Apr-08AGGRMR-3-02-3145Entire StateNH1-Apr-08AGGRMR-3-02-3341Entire StateNH1-Apr-08AGGRMR-3-02-3342Entire StateNH1-Apr-08AGGRMR-3-02-3343Entire StateNH1-Apr-08AGGRMR-3-02-3345Entire StateNH1-Apr-08AGGRMR-3-02-3345Entire StateNH1-Apr-08AGGRMR-3-03-2341Entire StateNH1-Apr-08AGGRMR-3-03-2341Entire StateNH1-Apr-08AGGRMR-3-03-3112Entire StateNH1-Apr-08AGGRMR-3-03-3140Entire StateNH1-Apr-08AGGRMR-3-03-3341Entire StateNH1-Apr-08AGGRMR-3-03-3342Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH <td></td>	
NH1-Apr-08AGGRMR-3-02-2120Entire StateNH1-Apr-08AGGRMR-3-02-2341Entire StateNH1-Apr-08AGGRMR-3-02-3112Entire StateNH1-Apr-08AGGRMR-3-02-3144Entire StateNH1-Apr-08AGGRMR-3-02-3145Entire StateNH1-Apr-08AGGRMR-3-02-3145Entire StateNH1-Apr-08AGGRMR-3-02-3341Entire StateNH1-Apr-08AGGRMR-3-02-3342Entire StateNH1-Apr-08AGGRMR-3-02-3343Entire StateNH1-Apr-08AGGRMR-3-02-3345Entire StateNH1-Apr-08AGGRMR-3-02-3345Entire StateNH1-Apr-08AGGRMR-3-03-2341Entire StateNH1-Apr-08AGGRMR-3-03-2341Entire StateNH1-Apr-08AGGRMR-3-03-3112Entire StateNH1-Apr-08AGGRMR-3-03-3140Entire StateNH1-Apr-08AGGRMR-3-03-3341Entire StateNH1-Apr-08AGGRMR-3-03-3342Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH <td></td>	
NH1-Apr-08AGGRMR-3-02-2341Entire StateNH1-Apr-08AGGRMR-3-02-3142Entire StateNH1-Apr-08AGGRMR-3-02-3144Entire StateNH1-Apr-08AGGRMR-3-02-3145Entire StateNH1-Apr-08AGGRMR-3-02-3341Entire StateNH1-Apr-08AGGRMR-3-02-3341Entire StateNH1-Apr-08AGGRMR-3-02-3342Entire StateNH1-Apr-08AGGRMR-3-02-3343Entire StateNH1-Apr-08AGGRMR-3-02-3345Entire StateNH1-Apr-08AGGRMR-3-02-3345Entire StateNH1-Apr-08AGGRMR-3-03-2341Entire StateNH1-Apr-08AGGRMR-3-03-2341Entire StateNH1-Apr-08AGGRMR-3-03-3112Entire StateNH1-Apr-08AGGRMR-3-03-3140Entire StateNH1-Apr-08AGGRMR-3-03-3341Entire StateNH1-Apr-08AGGRMR-3-03-3342Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH <td></td>	
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NH1-Apr-08AGGRMR-3-02-3145Entire StateNH1-Apr-08AGGRMR-3-02-3341Entire StateNH1-Apr-08AGGRMR-3-02-3342Entire StateNH1-Apr-08AGGRMR-3-02-3343Entire StateNH1-Apr-08AGGRMR-3-02-3345Entire StateNH1-Apr-08AGGRMR-3-02-3345Entire StateNH1-Apr-08AGGRMR-3-03-2100Entire StateNH1-Apr-08AGGRMR-3-03-2341Entire StateNH1-Apr-08AGGRMR-3-03-3112Entire StateNH1-Apr-08AGGRMR-3-03-3140Entire StateNH1-Apr-08AGGRMR-3-03-3341Entire StateNH1-Apr-08AGGRMR-3-03-3342Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH <td></td>	
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NH1-Apr-08AGGRMR-3-03-3140Entire StateNH1-Apr-08AGGRMR-3-03-3341Entire StateNH1-Apr-08AGGRMR-3-03-3342Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-4-01-2100Entire State	
NH1-Apr-08AGGRMR-3-03-3341Entire StateNH1-Apr-08AGGRMR-3-03-3342Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-4-01-2100Entire State	
NH1-Apr-08AGGRMR-3-03-3342Entire StateNH1-Apr-08AGGRMR-3-03-3343Entire StateNH1-Apr-08AGGRMR-3-03-3345Entire StateNH1-Apr-08AGGRMR-4-01-2100Entire State	
NH 1-Apr-08 AGGR MR-3-03-3343 Entire State NH 1-Apr-08 AGGR MR-3-03-3345 Entire State NH 1-Apr-08 AGGR MR-4-01-2100 Entire State	
NH 1-Apr-08 AGGR MR-3-03-3345 Entire State NH 1-Apr-08 AGGR MR-4-01-2100 Entire State	
NH 1-Apr-08 AGGR MR-4-01-2100 Entire State	
NH 1-Apr-08 AGGR MR-4-01-2216 Entire State	
NH 1-Apr-08 AGGR MR-4-01-2217 Entire State	
NH 1-Apr-08 AGGR MR-4-01-2341 Entire State	
NH 1-Apr-08 AGGR MR-4-01-3112 Entire State	
NH 1-Apr-08 AGGR MR-4-01-3140 Entire State	
NH 1-Apr-08 AGGR MR-4-01-3216 Entire State	
NH 1-Apr-08 AGGR MR-4-01-3217 Entire State	
NH 1-Apr-08 AGGR MR-4-01-3341 Entire State	
NH 1-Apr-08 AGGR MR-4-01-5000 Entire State	
NH 1-Apr-08 AGGR MR-4-02-2110 Entire State	
NH 1-Apr-08 AGGR MR-4-02-2120 Entire State	
NH 1-Apr-08 AGGR MR-4-02-2341 Entire State	
NH 1-Apr-08 AGGR MR-4-02-3112 Entire State	
NH 1-Apr-08 AGGR MR-4-02-3144 Entire State	
NH 1-Apr-08 AGGR MR-4-02-3145 Entire State	
NH 1-Apr-08 AGGR MR-4-02-3341 Entire State	
NH 1-Apr-08 AGGR MR-4-02-3342 Entire State	
NH 1-Apr-08 AGGR MR-4-02-3343 Entire State	
NH 1-Apr-08 AGGR MR-4-02-3345 Entire State	
NH 1-Apr-08 AGGR MR-4-03-2110 Entire State	ł
NH 1-Apr-08 AGGR MR-4-03-2120 Entire State	;
NH 1-Apr-08 AGGR MR-4-03-2341 Entire State	;
NH 1-Apr-08 AGGR MR-4-03-3112 Entire State	:
NH 1-Apr-08 AGGR MR-4-03-3144 Entire State	•
NH 1-Apr-08 AGGR MR-4-03-3145 Entire State	

% Missed Repair Appointment - Loop % Missed Repair Appointment - Loop % Missed Repair Appointment - Central Office % CPE/TOK/FOK - Missed Appointment %CPE/TOK/FOK - Missed Appointment %CPE/TOK/FOK - Missed Appointment %CPE/TOK/FOK - Missed Appointment Mean Time To Repair - Total Mean Time To Repair - Loop Trouble Mean Time To Repair - Central Office Trouble

NH	1-Apr-08	AGGR	MR-4-03-3341	Entire State
NH	1-Apr-08	AGGR	MR-4-03-3342	Entire State
NH	1-Apr-08	AGGR	MR-4-03-3343	Entire State
NH	1-Apr-08	AGGR	MR-4-03-3345	Entire State
NH	1-Apr-08	AGGR	MR-4-04-2100	Entire State
NH	1-Apr-08	AGGR	MR-4-04-2216	Entire State
NH	1-Apr-08	AGGR	MR-4-04-2217	Entire State
NH	1-Apr-08	AGGR	MR-4-04-2341	Entire State
NH	1-Apr-08	AGGR	MR-4-04-3112	Entire State
NH	1-Apr-08	AGGR	MR-4-04-3140	Entire State
NH	1-Apr-08	AGGR	MR-4-04-3216	Entire State
NH	1-Apr-08	AGGR	MR-4-04-3217	Entire State
NH	1-Apr-08	AGGR	MR-4-04-3341	Entire State
NH	1-Apr-08	AGGR	MR-4-04-3342	Entire State
NH	1-Apr-08	AGGR	MR-4-04-3343	Entire State
NH	1-Apr-08	AGGR	MR-4-04-3345	Entire State
NH	1-Apr-08	AGGR	MR-4-04-5000	Entire State
NH	1-Apr-08	AGGR	MR-4-05-5000	Entire State
NH	1-Apr-08	AGGR	MR-4-06-2110	Entire State
NH	1-Apr-08	AGGR	MR-4-06-2120	Entire State
NH	1-Apr-08	AGGR	MR-4-06-2216	Entire State
NH	1-Apr-08	AGGR	MR-4-06-2217	Entire State
NH	1-Apr-08	AGGR	MR-4-06-3144	Entire State
NH	1-Apr-08	AGGR	MR-4-06-3145	Entire State
NH	1-Apr-08	AGGR	MR-4-06-3216	Entire State
NH	1-Apr-08	AGGR	MR-4-06-3217	Entire State
NH	1-Apr-08	AGGR	MR-4-06-5000	Entire State
NH	1-Apr-08	AGGR	MR-4-07-2110	Entire State
NH	1-Apr-08	AGGR	MR-4-07-2120	Entire State
NH	1-Apr-08	AGGR	MR-4-07-2341	Entire State
NH	1-Apr-08	AGGR	MR-4-07-3112	Entire State
NH	1-Apr-08	AGGR	MR-4-07-3144	Entire State
NH	1-Apr-08	AGGR	MR-4-07-3145	Entire State
NH	1-Apr-08	AGGR	MR-4-07-3341	Entire State
NH	1-Apr-08	AGGR	MR-4-07-3342	Entire State
NH	1-Apr-08	AGGR	MR-4-07-3343	Entire State
NH	1-Apr-08	AGGR	MR-4-07-3345	Entire State
NH	1-Apr-08	AGGR	MR-4-07-5000	Entire State
NH	1-Apr-08	AGGR	MR-4-08-2110	Entire State
NH	1-Apr-08	AGGR	MR-4-08-2120	Entire State
NH	1-Apr-08	AGGR	MR-4-08-2216	Entire State
NH	1-Apr-08	AGGR	MR-4-08-2217	Entire State
NH	1-Apr-08	AGGR	MR-4-08-2341	Entire State
NH	1-Apr-08	AGGR	MR-4-08-3112	Entire State
NH	1-Apr-08	AGGR	MR-4-08-3144	Entire State
NH	1-Apr-08	AGGR	MR-4-08-3145	Entire State

Mean Time To Repair - Central Office Trouble % Cleared (all troubles) within 24 Hours % Out of Service > 2 Hours % Out of Service > 4 Hours % Out of Service > 12 Hours % Out of Service > 24 Hours

NH	1-Apr-08	AGGR	MR-4-08-3216	Entire State	% Out of Service > 24 Hours
NH	1-Apr-08	AGGR	MR-4-08-3217	Entire State	% Out of Service > 24 Hours
NH	1-Apr-08	AGGR	MR-4-08-3341	Entire State	% Out of Service > 24 Hours
NH	1-Apr-08	AGGR	MR-4-08-3342	Entire State	% Out of Service > 24 Hours
NH	1-Apr-08	AGGR	MR-4-08-3343	Entire State	% Out of Service > 24 Hours
NH	1-Apr-08	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours
NH	1-Apr-08	AGGR	MR-4-08-5000	Entire State	% Out of Service > 24 Hours
NH	1-Apr-08	AGGR	MR-5-01-2100	Entire State	% Repeat Reports within 30 Days
NH	1-Apr-08	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days
NH	1-Apr-08	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days
NH	1-Apr-08	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days
NH	1-Apr-08	AGGR	MR-5-01-3140	Entire State	% Repeat Reports within 30 Days
NH	1-Apr-08	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days
NH	1-Apr-08	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days
NH	1-Apr-08	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days
NH	1-Apr-08	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days
NH	1-Apr-08	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days
NH	1-Apr-08	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days
NH	1-Apr-08	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard
NH	1-Apr-08	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No Exceptions)
NH	1-Apr-08	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Months
NH	1-Apr-08	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three (3) Months
NH	1-Apr-08	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation
NH	1-Apr-08	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation
NH	1-Apr-08	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation
NH	1-Apr-08	AGGR	NP-2-02-6702	Entire State	% On Time Response to Request for Virtual Collocation
NH	1-Apr-08	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation
NH	1-Apr-08	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation
NH	1-Apr-08	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation
NH	1-Apr-08	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation
NH	1-Apr-08	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation
NH	1-Apr-08	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation
NH	1-Apr-08	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation
NH	1-Apr-08	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation
NH	1-Apr-08	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation
NH	1-Apr-08	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation
NH	1-Apr-08	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation
NH	1-Apr-08	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation
NH	1-Apr-08	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation
NH	1-Apr-08	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days
NH	1-Apr-08	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill
NH	1-Apr-08	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business Days
NH	1-Apr-08	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment
NH	1-Apr-08	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials
NH	1-Apr-08	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45 days
NH	1-Apr-08	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles

NH	1-Apr-08	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services
NH	1-Apr-08	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance

Change Notification: Type 3 - Industry Standard Type - 4 VZ Originated and Type 5 CLEC Originated (combined) Change Notification: Type 3 - Industry Standard Type - 4 VZ Originated and Type 5 CLEC Originated (combined) Change Confirmation: Type 3 - Industry Standard Type 4 VZ Originated and Type 5 CLEC Originated (combined) Change Confirmation: Type 3 - Industry Standard Type 4 VZ Originated and Type 5 CLEC Originated (combined) Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulatory (combined) Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulatory (combined) Maintenance Web GUI (RETAS) / Pre-ordering/Ordering Web GUI combined Maintenance Web GUI (RETAS) / Pre-ordering/Ordering Web GUI combined Maintenance - Electronic Bonding Interface Maintenance - Electronic Bonding Interface Change Confirmation - Type 2 - Regulatory Change Confirmation - Type 2 - Regulatory Resale & UNE combined Resale & UNE combined web gui/lsi/w Edi CORBA WEB GUI/LSI/W EDI CORBA WEB GUI/LSI/W WEB GUI/LSI/W EDI PRODUCT_DESC WEB GUI/LSI/W WEB GUI/LSI/W WEB GUI/LSI/W WEB GUI/LSI/W CORBA EDI CORBA CORBA CORBA WPTS CORBA CORBA CORBA WPTS CORBA EDI EDI EDI EDI EDI EDI EDI

Change Confirmation - Type 2 - Regulatory

Change Notification: Type 3 - Industry Standard Type - 4 VZ Originated and Type 5 CLEC Originated (combined) Change Confirmation: Type 3 - Industry Standard Type 4 VZ Originated and Type 5 CLEC Originated (combined) Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulatory (combined)

UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined) Resale Specials (Non DS0, Non DS1 & Non DS3) Resale Specials (Non DS0, Non DS1 & Non DS3) UNE Specials (Non DS0, Non DS1 & Non DS3) UNE Specials (Non DS0, Non DS1 & Non DS3) UNE Loop/Pre-qualified Complex/LNP UNE Loop/Pre-qualified Complex/LNP UNE Loop/Pre-qualified Complex/LNP Resale POTS/Pre-qualified Complex Resale POTS/Pre-qualified Complex Resale POTS/Pre-qualified Complex **Resale 2-Wire Digital Services Resale 2-Wire Digital Services UNE 2-Wire Digital Services UNE 2-Wire Digital Services** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL Loops **UNE POTS Platform Resale Specials DSO Resale Specials DS3 UNE POTS Platform Resale Specials DS1 UNE POTS Platform Resale Specials DS0 Resale Specials DS1 Resale Specials DS3 UNE Specials DS0 UNE Specials DS0 UNE Specials DS0 UNE Specials DS3 UNE Specials DS0 UNE Specials DS1 UNE Specials DS3 UNE Specials DS1 Systems Metrics** Systems Metrics Systems Metrics Systems Metrics Systems Metrics Systems Metrics Systems Metrics Systems Metrics

Interconnection Trunks (CLEC) (<= 192 Forecasted Trunks) Interconnection Trunks (CLEC) (> 192 and Unforecasted Trunks and Projects) Interconnection Trunks (CLEC) Verizon Inbound Augment Trunks (<= 192 Trunks) Verizon Inbound Augment Trunks (> 192 Trunks) Resale POTS/Pre-qualified Complex **UNE POTS Platform** UNE Loop/Pre-gualified Complex/LNP **Resale Specials** Resale POTS/Pre-qualified Complex **Resale 2-Wire Digital Services UNE POTS Platform UNE Specials** UNE Loop/Pre-gualified Complex/LNP UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined) **UNE 2-Wire Digital Services** UNE 2-Wire xDSL Loops **Resale Specials** Resale POTS/Pre-gualified Complex **Resale 2-Wire Digital Services UNE POTS Platform** UNE Specials DS0 UNE Specials DS1 **UNE Specials DS3** UNE Specials (Non DS0 Non DS1 & Non DS3) UNE Loop/Pre-qualified Complex/LNP **UNE 2-Wire Digital Services** UNE 2-Wire xDSL Loops **UNE Specials UNE Specials** Interconnection Trunks (CLEC) (<= 192 Forecasted Trunks) Interconnection Trunks (CLEC) (> 192 and Unforecasted Trunks and Projects) Resale UNE Resale & UNE combined (EDI) Resale **UNE POTS - Loop UNE POTS - Other UNE POTS Platform** Resale **UNE POTS - Loop UNE POTS - Other UNE POTS Platform**

Resale and UNE Loop/Complex/LNP (combined) Resale UNE POTS Platform UNE Loop/Complex/LNP All Directory Listings (combined Stand-alone and other) Resale **UNE POTS Platform** UNE Loop Resale UNE Resale UNE Resale & UNE combined Resale & UNE combined Resale & UNE-P combined UNE Loop - Large Job Hot Cut **Resale POTS Business** Resale POTS Residence Resale 2-Wire Digital Services **UNE POTS Platform UNE 2-Wire Digital Services** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting **Resale 2-Wire Digital Services UNE 2-Wire Digital Services** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting **Resale POTS Business Resale POTS Residence** UNE POTS Loop **UNE POTS Platform** Resale POTS UNE POTS Loop **UNE POTS Platform Resale POTS** UNE POTS Loop UNE POTS Platform Resale DS0 UNE DS0 Resale DS1 UNE DS1 Resale DS3 UNE DS3 UNE EEL Backbone

UNE EEL LOOP UNE IOF Interconnection Trunks ((CLEC) <= 192 Trunks) Interconnection Trunks ((CLEC) > 192 and Unforecasted Trunks) Resale POTS/Complex **Resale Specials UNE POTS & Complex UNE** Specials UNE POTS Loop - Batch Hot Cut (all line size) UNE POTS Loop - Basic Hot Cut (21 lines and greater) Resale POTS **UNE POTS Platform** UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting UNE 2-Wire xDSL - Line Splitting Resale POTS UNE POTS Loop New **UNE POTS Platform** UNE Basic Hot Cut Loops (1-10 lines) Resale POTS **UNE POTS Loop New UNE POTS Platform** UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops UNE POTS Loop Basic Hot Cut (11 to 20 lines) UNE POTS Loop Large Job Hot Cut (1-5 lines) UNE POTS Loop Large Job Hot Cut (6 or more lines) UNE POTS Loop Large Job Hot Cut (1-5 lines) UNE POTS Loop Large Job Hot Cut (6 or more lines) **Resale Specials DSO Resale Specials DS1 Resale Specials DS3** Resale Specials (Non DS0, Non DS1 & Non DS3) **UNE Specials DS0 UNE Specials DS1 UNE Specials DS3** UNE Specials (Non DS0, Non DS1 & Non DS3) UNE EEL UNE IOF Resale POTS **Resale Specials Resale 2-Wire Digital Services** UNE POTS UNE Specials **UNE 2-Wire Digital Services**

UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting UNE EEL UNE IOF Interconnection Trunks (CLEC) Resale POTS **Resale Specials Resale 2-Wire Digital Services** UNE POTS UNE Specials UNE 2-Wire Digital Services UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting UNE EEL UNE IOF Interconnection Trunks (CLEC) **Resale POTS Resale 2-Wire Digital Services UNE POTS Loop New UNE POTS Platform UNE 2-Wire Digital Services** UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Resale POTS **Resale 2-Wire Digital Services** UNE POTS Loop New UNE POTS Platform **UNE 2-Wire Digital Services** UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting UNE LNP **Resale Specials Resale 2-Wire Digital Services UNE** Specials **UNE 2-Wire Digital Services** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL Loops Interconnection Trunks (CLEC) Resale POTS **Resale Specials Resale 2-Wire Digital Services** UNE POTS Loop **UNE POTS Platform UNE Specials**

UNE 2-Wire Digital Services UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Interconnection Trunks (CLEC) **Resale POTS Resale Specials Resale 2-Wire Digital Services** UNE POTS Loop **UNE POTS Platform** UNE Specials **UNE 2-Wire Digital Services** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Interconnection Trunks (CLEC) Interconnection Trunks (CLEC) **UNE POTS Loop** UNE Specials **UNE 2-Wire Digital Services** UNE 2-Wire xDSL Loops **Resale POTS Resale Specials Resale 2-Wire Digital Services UNE POTS - Loop - New UNE POTS Platform UNE Specials UNE 2-Wire Digital Services** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Interconnection Trunks (CLEC) UNE Loop Basic Hot Cut (all line size) UNE Loop - Large Job Hot Cut (all line size) UNE Loop - Batch Hot Cut (all line size) Resale POTS **Resale Specials Resale 2-Wire Digital Services** UNE POTS Loop **UNE POTS Platform** UNE Specials **UNE 2-Wire Digital Services** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing **UNE 2-Wire xDSL - Line Splitting** Interconnection Trunks (CLEC)

Resale POTS Resale Specials Resale 2-Wire Digital Services UNE POTS UNE Specials **UNE 2-Wire Digital Services** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting UNE EEL UNE IOF Interconnection Trunks (CLEC) Resale POTS **Resale Specials** Resale 2-Wire Digital Services UNE POTS UNE Specials UNE 2-Wire Digital Services UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting UNE EEL UNE IOF Interconnection Trunks (CLEC) UNE Loop - Basic Hot Cut (all line size) UNE Loop - Large Job Hot Cut (all line size) UNE Loop - Batch Hot Cut Loop (all line size) UNE Loop - Batch Hot Cut UNE POTS - Loop - Hot Cut Total LSI-TA LSI-TA LSI-TA LSI-TA LSI-TA LSI-TA EBTA TAXI EBTA TAXI EBTA TAXI EBTA TAXI EBTA TAXI EBTA

TAXI Resale Specials UNE Specials Interconnection Trunks (CLEC) Resale POTS **Resale 2-Wire Digital Services** UNE POTS LOOD **UNE POTS Platform** UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Resale POTS **Resale 2-Wire Digital Services** UNE POTS Loop **UNE POTS Platform** UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting **Resale POTS Resale 2-Wire Digital Services** UNE POTS Loop **UNE POTS Platform** UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Resale POTS **Resale Specials Resale 2-Wire Digital Services** UNE POTS LOOP **UNE POTS Platform UNE Specials** UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Resale POTS Business **Resale POTS Residence Resale 2-Wire Digital Services** UNE POTS Loop **UNE Platform Business** UNE Platform Residence UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting **Resale POTS Business Resale POTS Residence Resale 2-Wire Digital Services** UNE POTS Loop **UNE Platform Business UNE Platform Residence** UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Resale POTS **Resale 2-Wire Digital Services UNE POTS Loop** UNE POTS Platform UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Resale POTS Resale Specials (Non DS0 & DS0) Resale Specials (DS1 & DS3) Resale 2-Wire Digital Services (ISDN) UNE POTS Loop **UNE POTS Platform** UNE Specials (Non DS0 & DS0) UNE Specials (DS1 & DS3) UNE 2-Wire Digital Loops Interconnection Trunks (CLEC) **Resale POTS Business Resale POTS Residence Resale 2-Wire Digital Services** UNE POTS Loop UNE Platform Business UNE Platform Residence UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting **Resale POTS Business Resale POTS Residence Resale 2-Wire Digital Services** UNE POTS Loop UNE Platform Business **UNE Platform Residence**

UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Resale POTS Resale Specials (Non DS0 & DS0) Resale Specials (DS1 & DS3) Resale 2-Wire Digital Services UNE POTS Loop **UNE POTS Platform** UNE Specials (Non DS0 & DS0) UNE Specials (DS1 & DS3) **UNE 2-Wire Digital Loops** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Interconnection Trunks (CLEC) Interconnection Trunks (CLEC) **Resale POTS - Business Resale POTS - Residence** Resale Specials (Non DS0 & DS0) Resale Specials (DS1 & DS3) UNE Platform Business **UNE Platform Residence** UNE Specials (Non DS0 & DS0) UNE Specials (DS1 & DS3) Interconnection Trunks (CLEC) **Resale POTS - Business** Resale POTS - Residence Resale 2-Wire Digital Services **UNE POTS Loop** UNE Platform Business **UNE Platform Residence** UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Interconnection Trunks (CLEC) **Resale POTS Business Resale POTS Residence** Resale Specials (Non DS0 & DS0) Resale Specials (DS1 & DS3) **Resale 2-Wire Digital Services UNE POTS Loop UNE Platform Business UNE Platform Residence**

UNE Specials (Non DS0 & DS0) UNE Specials (DS1 & DS3) **UNE 2-Wire Digital Loops** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Interconnection Trunks (CLEC) Resale POTS **Resale Specials Resale 2-Wire Digital Services UNE POTS Loop UNE POTS Platform UNE Specials UNE 2-Wire Digital Loops** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Interconnection Trunks (CLEC) **CLEC Trunks CLEC Trunks CLEC Trunks CLEC** Trunks **Collocation - New Applications** Collocation - Augment Applications Collocation - New Applications **Collocation - Augment Applications Collocation - New Applications** Collocation Augment Applications not subject to the 45 business day interval Collocation Augment Applications subject to the 45 business day interval **Collocation - New Applications** Collocation - Augment Applications - 45 days and 76 days combined **Collocation - New Applications** Collocation - Augment Applications - 45 days and 76 days combined **Collocation - New Applications** Collocation - Augment Applications - 45 days and 76 days combined **Collocation - New Applications Collocation Augment Applications** Collocation - New Applications **Collocation Augment Applications Resale & UNE combined Resale & UNE combined** Resale & UNE combined Resale & UNE combined **Resale & UNE combined** Resale & UNE combined Resale & UNE combined

Operator Service Center Operator Service Center

STANDARD	VZ_PERF	CLEC_PERF
Parity with Retail plus not more than four (4) seconds	0.13947	3.53875
Parity with Retail plus not more than four (4) seconds	0.13947	0.81576
Parity with Retail plus not more than seven (7) seconds	0.13947	1.18358
Parity with Retail plus not more than four (4) seconds	0.57211	4.567
Parity with Retail plus not more than four (4) seconds	0.57211	2.16352
Parity with Retail plus not more than seven (7) seconds	0.57211	NA
Parity with Retail plus not more than four (4) seconds	2.72458	4.73056
Parity with Retail plus not more than four (4) seconds	2.72458	2.36557
Parity with Retail plus not more than seven (7) seconds	2.72458	2.43555
Parity with Retail plus not more than ten (10) seconds	0.3781	NA
Parity with Retail plus not more than ten (10) seconds	0.3781	3.64633
Parity with Retail plus not more than four (4) seconds	3.44362	5.523
Parity with Retail plus not more than four (4) seconds	3.44362	2.73518
Parity with Retail plus not more than seven (7) seconds	3.44362	2.76215
Parity with Retail plus not more than four (4) seconds	11.95665	4.21942
Parity with Retail plus not more than four (4) seconds	11.95665	NA
Parity with Retail plus not more than seven (7) seconds	11.95665	3.72491
Parity with Retail plus not more than four (4) seconds	0.97763	4.07512
Parity with Retail plus not more than four (4) seconds	0.97763	1.20479
Parity with Retail plus not more than seven (7) seconds	0.97763	5.93776
not greater than 0.33%		0
not greater than 0.33%		0
not greater than 0.33%		0
Parity with Retail plus not more than 10 seconds	0.13947	3.47683
Parity with Retail plus not more than 10 seconds	0.13947	1.18872
>= 99.5%		99.888
>=99.5%		100
>=99.5%		99.905
>=99.5%		100
>=99.5%		100
No Standard		99.563
No Standard		99.792
No Standard		99.454
No Standard		100
No Standard		99.828
80% within 30 Seconds		99.074
80% within 30 Seconds		81.677
95%		NA
95%		100
95%		NA
95%		100
No Standard		NA

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over 8 calendar da	over 8 calendar da over 8 calendar da	over 8 calendar da		
& documentation	& documentation & documentation	& documentation	95%	<= 5%
No delayed notices & documentation over 8 calendar days	No delayed notices & documentation over & calendar days No delayed notices & documentation over 8 calendar days	No delayed notices & documentation over 8 calendar days		

NA NA NA NA NA R3 R3 R3 R3 R3 R3 R3 NA NA NA	9.778 NA NA NA NA 100 100 100 100 100 100 100 100 100	100 100 100 NA NA NA 100 100 100 100 100 100 100 100 100 10	100 NA NA NA NA NA NA NA NA
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95% on time 10 Business Days	100
Negotiated Process	53.333
95% on time 10 Business Days	93.333
95% on time	NA
Negotiated Process	NA
95% within 2 Hours	100
95% within 2 Hours	100
95% within 2 Hours	99.946
95% within 48 Hours	100
95% within 48 hours	100
95% within 72 Hours	100
95% within 24 Hours	100
95% within 48 Hours	NA
	98.412
95% within 24 Hours	NA
95% within 72 Hours	NA
95% within 72 Hours	NA
95% within 72 Hours	NA
95% within five (5) business days	100
95% within 72 Hours	NA
95% within 72 Hours	100
95% within 72 Hours	NA
95% within five (5) business days	100
95% within five (5) business days	100
95% within five (5) business days	NA
95% within five (5) business days 95% within 72 Hours	100
95% within 72 Hours	NA
95% within 72 Hours	NA
95% within 72 Hours	NA
95% within six business days	NA
95% on time less than or equal to seven (7) business days	100
Negotiated Process	96.551
-	32.752
No Standard No Standard	21.549
	NA
95%	0
0.25% of PONs that received neither a PCN nor a BCN within two business days from the SOP posting of the provisioning of the last service order associated with a specific PON	99.496
95% of PCNs sent within one (1) business day	98.945
95.50%	69.109
No Standard Developed	82.453
No Standard Developed	96.199
No Standard Developed	90.246
No Standard Developed	97.777
95% for % flow-through achieved	96.606
95% for % flow through achieved	97.929
95% for % flow through achieved	97.633
95% for % flow through achieved	57.055

int more than 5% of LSRCs resent due to Vericon error0not more than 5% of LSRCs resent due to Vericon error095% orfers without Vericon error93.3895% <trr>95%95%<</trr>	95% Orders without Verizon Errors		93
not more than 5% of LSRCs resent due to Veriton errors 9 95% orders without Veriton errors 99.23 95% 99.23 95% 99.923 95% 99.923 95% within two (2) hours 90.01 95% within two (2) hours 100 95% within two (2) hours 87.00 95% within two (2) hours 87.00 95% within two (2) hours 100 95% within four business days 87.00 97 87.00 98% within four business days 87.00 99% within four business days 87.00 99% within four business days 87.00 997 with V2 Retail 6.014 42 <td>not more than 5% of LSRCs resent due to Verizon error</td> <td></td> <td>0</td>	not more than 5% of LSRCs resent due to Verizon error		0
not more than S% of EQS resert due to Verizon errors995% orders without Verizon errors98.38395%99.2195%95%95%95%95% within two (2) hours10095% recolved within three (3) Business Days10095% recolved within three (3) Business days87.4095% in two (2) Calendar Days1095% in two (2) Calendar Days10095% within two Laws7.4095% within two Laws7.4095% in two (2) Calendar Days1095% within two Laws7.4095% within two Laws7.4095% within two Laws7.4095% within two Laws7.4195% within two Laws7.41 </td <td>not more than 5% of LSRCs resent due to Verizon error</td> <td></td> <td>0</td>	not more than 5% of LSRCs resent due to Verizon error		0
95% orders without Verizon errors96.38.395%95%95%95%95% within two (2) hours10095% within two (2) clandar Days10095% within (10) business days <td></td> <td></td> <td>0</td>			0
95% 95% 95% within two (2) hours99.922 99.95395% within two (2) hours10095% within two (2) hours10099%10099%10099%10099%10099%10099% resolved within thre (10) business days10099% resolved within thre (10) business days10099% resolved within thre (10) business days87.44198% within (two (2) clendar Days9.97191% with (2) Clendar Days0.97191% with (2) Clenda	95% orders without Verizon errors		98.338
95%99.9395% within two (2) hours10099%99%10099%99%10099%99%10099% resolved within thre (3) business Days10099% resolved within thre (10) business days10099% resolved with thre (10) business days100 </td <td>95%</td> <td></td> <td>99.25</td>	95%		99.25
95%99.9395% within two (2) hours10099%99%10099%99%10099%99%10099% resolved within thre (3) business Days10099% resolved within thre (10) business days10099% resolved with thre (10) business days100 </td <td>95%</td> <td></td> <td>99.922</td>	95%		99.922
95% within two (2) hours (100) 95% resolved within there (3) Business Days (100) 95% resolved with V2 Retail (100) 95% resolved with V2 Retail Line Sharing (100) 95% resolved with V2 Retail (100) 95% resolved	95%		99.953
95% within two (2) hours10095%10095% resolved within there (3) Business Days10095% in two (2) Calendar Days87.41195% in two (2) Calendar Days10971y with V2 Retail6.7401971y with V2 Retail6.7401971y with V2 Retail6.7401971y with V2 Retail1971y with V2 Retail1971y with V2 Retail8.741971y with V2 Retail2.4249971y with V2 Retail2.4249971y with V2 Retail8.741971y with V2 Retail9.741971y with V2 Retail9.741971y with V2 Retail9.741971y with V2 Retail1.1616971y with V2 Retail1.75971y with V2 Retail1.3333971y with V2 Retail1.3333 <td< td=""><td>95% within two (2) hours</td><td></td><td>100</td></td<>	95% within two (2) hours		100
99% 99%100 99%99%90%10099%90%10099%90%10099%95%10099%95%87.41198%95%87.41198%0.9111.03339arity0.7111.039arity0.7111.039arity0.7111.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.039arity0.7141.159arity0.7141.159arity0.7141.159arity0.7141.159arity1.141.149arity1.141.149arity1.141.149arity1.141.149arity1.141.149arity1.141.149arity1.141.149arity1.141.159arity1.141.1			100
95% resolved within three (3) Business Days10099% resolved within ten (10) business days10095% in two (2) Calendar Days7.47198% within four business days10.8333Parity with VZ Retail6.0419113Parity with VZ Retail6.04429126.04429139.119149.119156.04429169.119179.119179.119189.119199.119149.119159.119149.119159.119169.119179.119189.119199.119149.119159.119169.119179.119189.119199.119149.119159.119169.119179.119189.119199.119199.119119.119119.119129.119139.119149.119159.119169.119179.119189.119199.119199.119199.119119.119119.119119.119119.129119.11 <trr>9119.12</trr>			100
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98% within four business days NA Parity with VZ Retail 0.971 1.08333 Parity with VZ Retail 6.74401 3 Parity with VZ Retail 1 8.7 Parity with VZ Retail 6.04442 0.61794 No Standard - 6 Parity with VZ Retail 1 NA No Standard - 6 Parity with VZ Retail 6.85714 0.7 Parity with VZ Retail 6.85714 5.456 Parity with VZ Retail 6.85714 5.4265 No Standard - - - Parity with VZ Retail 6.85714 5.4265 - Parity with VZ Retail 6.85714 5.4265 - Parity with VZ Retail 2.87941 3 - Parity with VZ Retail 1.5 5.4265 - - Parity with VZ Retail 1.5 5.25941 - - Parity with VZ Retail 1.5 5.25941 - - - Parity with VZ Retail 1.5 5.25941 - - - - <td>99% resolved within ten (10) business days</td> <td></td> <td>100</td>	99% resolved within ten (10) business days		100
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Parity with VZ Retail 6.85714 NA Parity with VZ Retail 6.85714 5.456 No Standard 5.42465 Parity with VADI/DSNO and Retail Line Sharing 2.87394 3 Parity with VZ Retail 2.87394 3 Parity with VZ Retail 4.0291 2.52941 Parity with VZ Retail 4.0291 2.57394 Parity with VZ Retail 4.16187 5 Parity with VZ Retail 4.12598 2.71875 Parity with VZ Retail 4.12598 3.08823 Parity with VZ Retail 4.12598 3.08823 Parity with VZ Retail 17.5 2.7 Parity with VZ Retail 17.5 2.5 Parity with VZ Retail 5.42857 10 Parity with VZ Retail 5.42857 5 Parity with VZ Retail 11.16666 NA Parity with VZ Retail 13.3333 10 </td <td>Parity with VADI/DSNO and Retail Line Sharing</td> <td>2.42496</td> <td>2.3</td>	Parity with VADI/DSNO and Retail Line Sharing	2.42496	2.3
Parity with VZ Retail 6.85714 5.42465 No Standard 5.42465 Parity with VADI/DSNO and Retail Line Sharing 2.87394 3 Parity with VADI/DSNO and Retail Line Sharing 2.87394 3 Parity with VZ Retail 4.02912 2.87394 Parity with VZ Retail 4.02912 2.71875 Parity with VZ Retail 4.16187 2.71875 Parity with VZ Retail 4.12598 3.08823 Parity with VZ Retail 4.12598 3.08823 Parity with VZ Retail 17.5 2.1 Parity with VZ Retail 17.5 2.5 Parity with VZ Retail 17.5 2.5 Parity with VZ Retail 17.5 2.5 Parity with VZ Retail 5.42857 8 Parity with VZ Retail 5.42857 8 Parity with VZ Retail 5.42857 5 Parity with VZ Retail 11.1666 NA Parity with VZ Retail 13.3	Parity with VADI/DSNO and Retail Line Sharing	2.42496	2
No Standard 5,42465 Parity with VADI/DSNO and Retail Line Sharing 2,87394 3 Parity with VADI/DSNO and Retail Line Sharing 2,87394 3 Parity with VZ Retail 4,02912 2,52941 Parity with VZ Retail 4,16187 5 Parity with VZ Retail 4,12598 3,08823 Parity with VZ Retail 17.5 21 Parity with VZ Retail 17.5 2,5941 Parity with VZ Retail 17.5 2,5041 Parity with VZ Retail 17.5 2,102 Parity with VZ Retail 17.5 2,102 Parity with VZ Retail 17.5 2,102 Parity with VZ Retail 5,42857 8 Parity with VZ Retail 5,42857 5 Parity with VZ Retail 5,42857 5 Parity with VZ Retail 11.1666 NA Parity with VZ Retail 13.3333 8,16666 Parity with VZ Retail 13.3333 14,16666 Parity with VZ Retail 13.3333 8,16666 Parity with VZ Retail	Parity with VZ Retail	6.85714	NA
Parity with VADI/DSNO and Retail Line Sharing 2.87394 3 Parity with VADI/DSNO and Retail Line Sharing 2.87394 3 Parity with VZ Retail 4.02912 2.52941 Parity with VZ Retail 4.16187 5 Parity with VZ Retail 4.12598 2.71875 Parity with VZ Retail 4.12598 3.08823 Parity with VZ Retail 17.5 2.1 Parity with VZ Retail 17.5 2.5 Parity with VZ Retail 17.5 6.75 Parity with VZ Retail 5.42857 8 Parity with VZ Retail 5.42857 5 Parity with VZ Retail 11.16666 NA Parity with VZ Retail 13.3333 8.16666 Parity with VZ Retail 13.3333 8.16666 Parity with VZ Retail 3.7 NA Parity with VZ Retail 3.7 NA Parity with VZ Retail </td <td>Parity with VZ Retail</td> <td>6.85714</td> <td>5.45</td>	Parity with VZ Retail	6.85714	5.45
Parity with VADI/DSNO and Retail Line Sharing 2.87394 3 Parity with VZ Retail 4.02912 2.52941 Parity with VZ Retail 4.16187 5 Parity with VZ Retail 4.12598 2.71875 Parity with VZ Retail 4.12598 3.08823 Parity with VZ Retail 17.5 21 Parity with VZ Retail 17.5 2.5 Parity with VZ Retail 17.5 2.5 Parity with VZ Retail 17.5 6.75 Parity with VZ Retail 5.42857 8 Parity with VZ Retail 5.42857 11.16666 Parity with VZ Retail 5.42857 5 Parity with VZ Retail 11.16666 NA Parity with VZ Retail 13.3333 8.16666 Parity with VZ Retail 13.3333 8.16666 Parity with VZ Retail 37 NA Parity with VZ Retail 37<	No Standard		5.42465
Parity with VZ Retail4.029122.52941Parity with VZ Retail4.161875Parity with VZ Retail4.125982.71875Parity with VZ Retail4.125983.08823Parity with VZ Retail17.52.1Parity with VZ Retail17.52.5Parity with VZ Retail17.56.75Parity with VZ Retail5.428578Parity with VZ Retail5.4285710Parity with VZ Retail5.428575Parity with VZ Retail5.428575Parity with VZ Retail11.16666NAParity with VZ Retail11.16666NAParity with VZ Retail13.33338.16666Parity with VZ Retail13.33338.16666Parity with VZ Retail37NAParity with VZ Retail37NA	Parity with VADI/DSNO and Retail Line Sharing	2.87394	3
Parity with VZ Retail 4.16187 5 Parity with VZ Retail 4.12598 3.08823 Parity with VZ Retail 17.5 21 Parity with VZ Retail 17.5 2.5 Parity with VZ Retail 17.5 6.75 Parity with VZ Retail 17.5 6.75 Parity with VZ Retail 5.42857 8 Parity with VZ Retail 5.42857 10 Parity with VZ Retail 5.42857 5 Parity with VZ Retail 5.42857 5 Parity with VZ Retail 5.42857 5 Parity with VZ Retail 11.16666 NA Parity with VZ Retail 13.3333 NA Parity with VZ Retail 13.3333 8.166666 Parity with VZ Retail 3.3333 8.16666 Parity with VZ Retail 3.3333 8.16666 Parity with VZ Retail 3.7 NA Parity with VZ Retail 3.7 NA Parity with VZ Retail 3.7 NA	Parity with VADI/DSNO and Retail Line Sharing	2.87394	3
Parity with VZ Retail 4.12598 3.08823 Parity with VZ Retail 17.5 21 Parity with VZ Retail 17.5 2.5 Parity with VZ Retail 17.5 6.75 Parity with VZ Retail 5.42857 8 Parity with VZ Retail 5.42857 10 Parity with VZ Retail 5.42857 5.42857 Parity with VZ Retail 11.1666 NA Parity with VZ Retail 13.3333 NA Parity with VZ Retail 13.3333 8.16666 Parity with VZ Retail 37 NA	Parity with VZ Retail	4.02912	2.52941
Parity with VZ Retail 4.12598 3.08823 Parity with VZ Retail 17.5 2.1 Parity with VZ Retail 17.5 2.5 Parity with VZ Retail 17.5 6.75 Parity with VZ Retail 5.42857 8 Parity with VZ Retail 5.42857 10 Parity with VZ Retail 5.42857 5.42857 Parity with VZ Retail 11.16666 NA Parity with VZ Retail 11.16666 NA Parity with VZ Retail 13.3333 NA Parity with VZ Retail 13.3333 8.16666 Parity with VZ Retail 37 NA	Parity with VZ Retail	4.16187	5
Parity with VZ Retail 17.5 21 Parity with VZ Retail 17.5 2.5 Parity with VZ Retail 17.5 6.75 Parity with VZ Retail 5.42857 8 Parity with VZ Retail 5.42857 10 Parity with VZ Retail 5.42857 5 Parity with VZ Retail 5.42857 5 Parity with VZ Retail 11.16666 NA Parity with VZ Retail 11.16666 NA Parity with VZ Retail 13.3333 NA Parity with VZ Retail 13.3333 8.16666 Parity with VZ Retail 37 NA Parity with VZ Retail 37 NA	Parity with VZ Retail	4.12598	2.71875
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Parity with VZ Retail 17.5 6.75 Parity with VZ Retail 5.42857 8 Parity with VZ Retail 5.42857 5.42857 Parity with VZ Retail 11.16666 NA Parity with VZ Retail 13.3333 NA Parity with VZ Retail 13.3333 8.16666 Parity with VZ Retail 37 NA Parity with VZ Retail 37 NA Parity with VZ Retail 37 NA	Parity with VZ Retail	17.5	21
Parity with VZ Retail 5.42857 8 Parity with VZ Retail 5.42857 10 Parity with VZ Retail 5.42857 5 Parity with VZ Retail 11.16666 NA Parity with VZ Retail 11.16666 NA Parity with VZ Retail 13.3333 NA Parity with VZ Retail 13.3333 8.16666 Parity with VZ Retail 37 NA Parity with VZ Retail 37 NA Parity with VZ Retail 37 NA	Parity with VZ Retail	17.5	2.5
Parity with VZ Retail 5.42857 10 Parity with VZ Retail 5.42857 5 Parity with VZ Retail 11.16666 NA Parity with VZ Retail 11.16666 NA Parity with VZ Retail 13.3333 NA Parity with VZ Retail 13.3333 8.16666 Parity with VZ Retail 37 NA Parity with VZ Retail 37 NA Parity with VZ Retail 37 NA	Parity with VZ Retail	17.5	6.75
Parity with VZ Retail5.428575Parity with VZ Retail11.16666NAParity with VZ Retail11.16666NAParity with VZ Retail13.3333NAParity with VZ Retail13.33338.16666Parity with VZ Retail37NAParity with VZ Retail37NAParity with VZ Retail37NA	Parity with VZ Retail	5.42857	8
Parity with VZ Retail11.16666NAParity with VZ Retail11.16666NAParity with VZ Retail13.3333NAParity with VZ Retail13.33338.16666Parity with VZ Retail37NAParity with VZ Retail37NAParity with VZ Retail37NA	Parity with VZ Retail	5.42857	10
Parity with VZ Retail11.16666NAParity with VZ Retail13.33333NAParity with VZ Retail13.333338.16666Parity with VZ Retail37NAParity with VZ Retail37NAParity with VZ Retail37NA	Parity with VZ Retail	5.42857	5
Parity with VZ Retail13.33333NAParity with VZ Retail13.333338.16666Parity with VZ Retail37NAParity with VZ Retail37NA	Parity with VZ Retail	11.16666	NA
Parity with VZ Retail13.333338.16666Parity with VZ Retail37NAParity with VZ Retail37NA	Parity with VZ Retail	11.16666	NA
Parity with VZ Retail37NAParity with VZ Retail37NA	Parity with VZ Retail	13.33333	NA
Parity with VZ Retail 37 NA	Parity with VZ Retail	13.33333	8.16666
	Parity with VZ Retail	37	NA
No Standard NA	Parity with VZ Retail	37	NA
	No Standard		NA

No Standard	12
Parity with VZ Retail NA	NA
Parity with VZ Retail NA	14.71428
Parity with VZ Retail 2.7626	
Parity with VZ Retail 10.2990	
Parity with VZ Retail 2.7626	
Parity with VZ Retail 10.2990	1 5.30232
No Standard	NA
No Standard	NA
Parity with VZ Retail 78.398	70
Parity with VZ Retail 78.398	90.769
Parity with VADI/DSNO and Retail Line Sharing 99.165	100
95% within the lesser of three (3) business days	100
Parity with VADI/DSNO and Retail Line Sharing 99.16	100
95% within the lesser of three (3) business days	100
Parity with VZ Retail 73.18	85.714
Parity with VZ Retail 73.18	61.111
Parity with VZ Retail 73.18	3 75
95%	NA
Parity with VZ Retail 89.13	100
Parity with VZ Retail 89.13	100
Parity with VZ Retail 89.13	95
Parity with VZ Retail 50	100
95%	100
95%	NA
No Standard	NA
No Standard	NA
98%	NA
98%	NA
Parity with VZ Retail 11.76	4 NA
Parity with VZ Retail 20	NA
Parity with VZ Retail 33.33	B NA
Parity with VZ Retail NA	NA
Parity with VZ Retail 11.76	4 NA
Parity with VZ Retail 20	3.448
Parity with VZ Retail 33.33	3 NA
Parity with VZ Retail NA	NA
Parity with VZ Retail 20	0
Parity with VZ Retail 33.33	3 0
Parity with VZ Retail 2.776	5.33333
Parity with VZ Retail 6.833	
Parity with VZ Retail 3	NA
Parity with VZ Retail 2.776	
Parity with VZ Retail 6.833	
Parity with VZ Retail 3	NA

Party with V2 Retail 5 No Standard 8 No Standard 9 No Standard <t< th=""><th>Ň</th><th></th><th></th><th></th><th></th><th></th><th>4 N</th><th>D.2.0</th><th></th><th>00</th><th>CL0.2</th><th>36.15</th><th>C7.TC</th><th>CDC-71</th><th>o c</th><th>2 6</th><th>Q ⊂</th><th>1.016</th><th>9.375</th><th>NA</th><th>0</th><th>3.703</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>0</th><th>NA</th><th>0</th><th>0</th><th>100</th><th>NA</th><th>0</th><th>0</th><th>0</th><th>0</th><th>100</th><th>100</th><th>9.375</th><th>NA</th><th>NA</th><th>0</th><th>0</th><th>0</th></t<>	Ň						4 N	D.2.0		00	CL0.2	36.15	C7.TC	CDC-71	o c	2 6	Q ⊂	1.016	9.375	NA	0	3.703	0	0	0	0	0	0	0	NA	0	0	100	NA	0	0	0	0	100	100	9 .37 5	NA	NA	0	0	0
Party with VZ Retail by with VZ/SNO and Retail Line Sharing party with VZ Retail Party with VZ Retail Party with VZ Retail Party with VZ Retail No Standard No Sta	Ľ	ר ר ר	n.7	C.2 0 C.C.C.	0.00000	n													4.955	0	4.955	4.955	0	4.991	4.991	0.017	0	0.017	0.017	0	1.077	1.077									0.656	9.677	10	0.656	0.656	9.677
Partiy with VZ Retail Ity with VZ/Retail Partiy with VZ Retail Partiy with VZ Retail Partiy with VZ Retail Partiy with VZ Retail None: Analysis Only None: Analysis Only No Standard No St																																														
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Parity with VZ Retail ity with VADI/DSNO and Retail Line Sha parity with VZ Retail Parity with VZ Retail Parity with VZ Retail None: Analysis Only No Standard No		ring	ring	b																				ring	ring						ring	ring														
Parity with VADI/DSNO and R ity with VADI/DSNO and R Parity with VZ Re Parity with VZ Re Parity with VZ Re Parity with VZ Re No Standard No Standard N	etail	etail Line Sha	etail Line Sha	etail	etail	ylu													etail	itail	etail	etail	tail	etail Line Sha	etail Line Sha	tail	tail	tail	tail	tail	etail Line Sha	etail Line Sha								i	tail	tail	tail	tail	tail	tail
ity with VADU ity with VADU Pari Pari Pari ty with VADI ty with VADI ty with VADI ty with VADI ty with VADI ty with VADI ty with VADI Pari Pari Pari Pari Pari Pari Pari Pari	ity with VZ Re	/DSNO and R	/DSNO and R	ty with VZ Re	ty with VZ Re	ie: Analysis C	No Standard	ty with VZ Re	DSNO and Re	DSNO and Re	ty with VZ Re	ty with VZ Re	ty with VZ Re	ty with VZ Re	ty with VZ Re	USNU and Ke	USNU and Re	amit no %ce	No Standard	No Standard	No Standard	No Standard	NU Standard	amit no %ce	amit no %ce	ty with VZ Re	ty with VZ Re	ty with VZ Re	ty with VZ Re	ty with VZ Re	ty with VZ Re															
	Pari	ty with VADI	ty with VADI,	Pari	Pari	Nor													Pari	Pari	Pari	Pari	Pari	ty with VADI/	ty with VADI/	Pari	Pari	Pari	Pari	Pari		ty with VADI/									Pari	Pari	Pari	Pari	Pari	Pari

Parity with VZ Retail	10	0
Parity with VADI/DSNO and Retail Line Sharing	0.177	0
Parity with VADI/DSNO and Retail Line Sharing	0.177	0
Parity with VADI/DSNO and Retail Line Sharing	0.177	0
Parity with VZ Retail	0	0
Parity with VZ Retail	0.119	0
Parity with VZ Retail	3.225	NA
Parity with VZ Retail	0	NA
Parity with VZ Retail	0.119	0
Parity with VZ Retail	0.119	0
Parity with VZ Retail	3.225	0
Parity with VZ Retail	0	0
Parity with VADI/DSNO and Retail Line Sharing	0	0
Parity with VADI/DSNO and Retail Line Sharing	0	0
Parity with VADI/DSNO and Retail Line Sharing	0	0
Parity with VZ Retail	С	0
Parity with VZ Retail	0	0
No Standard		0
Parity with VZ Retail for Found Troubles	4.361	1.376
Parity with VZ Retail for Found Troubles	0	0
Parity with VZ Retail for Found Troubles	1.587	0
Parity with VZ Retail for Found Troubles	5.384	6.4
Parity with VZ Retail for Found Troubles	4.361	1.52
Parity with VZ Retail for Found Troubles	0	5
Parity with VZ Retail for Found Troubles	5.384	5.882
Parity with VZ Retail for Found Troubles	5.384	8
Parity with VADI/DSNO and Retail Line Sharing	4.033	0
Parity with VADI/DSNO and Retail Line Sharing	4.033	0
Parity with VZ Retail for Found Troubles	0	0
2%		1.146
2%		NA
2%		NA
No Standard		1.834
No Standard		0
No Standard		0
No Standard		4.468
No Standard		1.673
No Standard		6.666
No Standard		41.176
No Standard		12
No Standard		18.181
No Standard		0
No Standard		0

Parity with Verizon Retail	0.234	0
Parity with Verizon Retail	0	NA
Parity with Verizon Retail	0	0
Parity with Verizon Retail	0.234	0
Parity with Verizon Retail	0	0
Parity with Verizon Retail	0	0
Parity with Verizon Retail	0	1.075
Parity with VADI/DSNO and Retail Line Sharing	0.126	0
Parity with VADI/DSNO and Retail Line Sharing	0.126	0
Parity with Verizon Retail	0	0
Parity with Verizon Retail	0	0
Parity with Verizon Retail	40	0
Parity with Verizon Retail	0.189	0
Parity with Verizon Retail	0	NA
Parity with Verizon Retail	0	0
Parity with Verizon Retail	0.189	0
Parity with Verizon Retail	0	0
Parity with Verizon Retail	0	0
Parity with Verizon Retail	0	1.075
Parity with VADI/DSNO and Retail Line Sharing	0.126	0
Parity with VADI/DSNO and Retail Line Sharing	0.126	0
Parity with Verizon Retail	0	0
Parity with Verizon Retail	0	0
Parity with Verizon Retail	40	0
95% Completed Within Window		99.418
95% Completed Within Window		NA
95% Completed Within Window		NA
95% within six business days		NA
Parity with Verizon Retail	15.52261	13.97916
Parity with Retail plus not more than four (4) seconds	8.06625	3.28492
Parity with Retail plus not more than four (4) seconds	6.85841	2.30936
Parity with Retail plus not more than four (4) seconds	7.56726	1.36572
Parity with Retail plus not more than four (4) seconds	8.03057	NA
Parity with Retail plus not more than four (4) seconds	7.92923	3.85923
Parity with Retail plus not more than four (4) seconds	66.90363	55.02319
98% on-time		99.846
98% on-time		99.213
95% within 2 minutes		100
95% within 2 minutes		100
95% within 2 minutes		100
95% within 2 minutes		NA
95% within 2 minutes		100
95% within 2 minutes		100
95% within 2 minutes		NA
95% within 2 minutes		100
95% within 2 minutes		100

95% within 2 minutes		
Parity with Veriown Retail		98.703
Parity with Version Retail	0.311	0.53
Parity with Verizon Retail	0.011	991.1
Parity with Verizon Ret ail	0.866	0 298
Parity with Verizon Retail	0.5	1.092
Parity with Verizon Retail	0.866	0.558
Parity with Verizon Retail	0.866	0.524
Parity with Verizon Retail	0.865	0.44
Parity with Verizon Retail	0.865	0.71
Parity with VADI/DSNO and Retail Line Sharing	0.191	0.436
Parity with VADI/DSNO and Retail Line Sharing	0.191	0
Parity with Verizon Retail	0.037	0.022
Parity with Verizon Retail	0.111	0
Parity with Verizon Retail	0.015	0.015
Parity with Verizon Retail	0.037	0.021
Parity with Verizon Retail	0.015	0
Parity with Verizon Retail	0.015	0
Parity with VADI/DSNO and Retail Line Sharing	0.003	0
Parity with VADI/DSNO and Retail Line Sharing	0.003	0
No Standard		9.375
No Standard		33.333
No Standard		727.22
No Standard		23.076
No Standard		0
No Standard		22.222
No Standard		0
No Standard		NA
No Standard		0.287
No Standard		0.53
No Standard		1.092
No Standard		0.472
No Standard		0.266
No Standard		1.122
No Standard		2.53
No Standard		1.045
No Standard		0.524
No Standard		0
Parity with VZ Retail	17.77	16
Parity with VZ Retail	9.623	0
Parity with VZ Retail	TTT.TT	0
Parity with VZ Retail	10.921	3.72
Parity with VZ Retail	17.77	24.193
Parity with VZ Retail	9.623	3.658
Parity with VZ Retail	11.076	0
Parity with VZ Retail	11.076	2.5

ine Sharing				7.758 NA	50 NA	10.294 0	20.754 75	7.758 0		11.594 50	20	20	m	05	5.494	4.109	4.347	12	16.666	NA	18.94552 13.42528		6.05333 4.85	23.21818 6.39166	19.1971 12.69072	18.94552 19.08633	5.17312 NA	6.05333 6.74528	19.21253 16.27916	NA NA	15.2836 13.57266	20.17679 15.06666				20.17679 18.47723		19.40643	Line Sharing 11.23344 9.79666	Line Sharing 11.29344 NA	9.25 9.94166	8.50387 NA	12.425 NA		8.12377 5.98888
Parity with VADI/DSNO and Reta I Line Sharing	Parity with VADI/DSNO and Reta I Line Sharing	Darity with 1/7 Ratai	Doriti with V7 Dotai		Parity with VZ Retai	Parity with VADI/DSNO and Retal Line Sharing	Parity with VADI/DSNO and Reta I Line Sharing	No Standard	No Sta n dard	No Sta n dard	No Sta n dard	Parity with VZ R etail	Parity with VZ R etail	Parity with VZ Retail	Parity with VZ R etail	Parity with VZ Retail	Parity with VZ R etail	Parity with VZ Retail	Parity with VADI/DSNO and Retail Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	Parity with VZ Retail	•																							

Parity with VZ Retail	8.3285	NA
Parity with VZ Retail	8.3285	23.6
Parity with VADI/DSNO and Retail Line Sharing	7.78666	NA
Parity with VADI/DSNO and Retail Line Sharing	7.78666	NA
Parity with VZ Retail	77.485	89.655
Parity with VZ Retail	100	100
Parity with VZ Retail	100	100
Parity with VZ Retail	63.636	100
Parity with VZ Retail	77.161	93.212
Parity with VZ Retail	77.485	80
Parity with VZ Retail	100	NA
Parity with VZ Retail	100	96.226
Parity with VZ Retail	77.118	100
Parity with VZ Retail	77.118	92.857
Parity with VADI/DSNO and Retail Line Sharing	89.592	80
Parity with VADI/DSNO and Retail Line Sharing	89.592	NA
Parity with VZ Retail	NA	NA
Parity with VZ Retail	NA	NA
Parity with VZ Retail	62.5	44.444
Parity with VZ Retail	82.912	100
Parity with VZ Retail	53.191	100
Parity with VZ Retail	58	100
Parity with VZ Retail	62.5	85.714
Parity with VZ Retail	82.912	90.476
Parity with VZ Retail	53.191	NA
Parity with VZ Retail	58	58.823
Parity with VZ Retail	NA	NA
Parity with VZ Retail	38.362	33.333
Parity with VZ Retail	66.766	100
Parity with VZ Retail	60	0
Parity with VZ Retail	62.495	50.303
Parity with VZ Retail	38.362	73.469
Parity with VZ Retail	66.766	73.015
Parity with VZ Retail	62.49	50
Parity with VZ Retail	62.49	52.777
Parity with VADI/DSNO and Retail Line Sharing	11.312	40
Parity with VADI/DSNO and Retail Line Sharing	11.312	NA
Parity with VZ Retail	NA	NA
Parity with VZ Retail	7.543	11.111
Parity with VZ Retail	24.197	0
Parity with VZ Retail	0	0
Parity with VZ Retail	0	0
Parity with VZ Retail	40	0
Parity with VZ Retail	21.634	7.272
Parity with VZ Retail	7.543	14.285
Parity with VZ Retail	24.197	23.809

Parity with VZ Retail	0	NA
Parity with VZ Retail	0	3.921
Parity with VZ Retail	21.667	0
Parity with VZ Retail	21.667	8.333
Parity with VADI/DSNO and Retail Line Sharing	10.407	20
Parity with VADI/DSNO and Retail Line Sharing	10.407	NA
Parity with VZ Retail	NA	NA
Parity with VZ Retail	14.678	3.448
Parity with VZ Retail	21.212	66.666
Parity with VZ Retail	27.272	0
Parity with VZ Retail	14.678	13.122
Parity with VZ Retail	14.678	11.333
Parity with VZ Retail	21.212	11.32
Parity with VZ Retail	14.713	25
Parity with VZ Retail	14.713	9.523
Parity with VADI/DSNO and Retail Line Sharing	21.266	0
Parity with VADI/DSNO and Retail Line Sharing	21.266	NA
Parity with VZ Retail	NA	NA
See Guidelines	3.125	0
See Guidelines	3.125	0
See Guidelines		0
See Guidelines		0
95% on time		100
95% on time		100
95% on time		NA
95% on time		NA
No Standard		NA
No Standard		NA
No Standard		36
No Standard		NA
No Standard		NA
95% on time		NA
95% on time		100
95% on time		NA
95% on time		NA
No Standard		NA
95% in four (4) Business Days		99.998
98% in 10 Business Days		97.89
95% within two (2) business days after receipt		89.473
95% within 28 Calendar Days after acknowledgement		100
No Standard		55
97.5% within 45 calendar days		66.667
96%		99.607

Parity with Verizon Retail Parity with Verizon Retail

1.202720.991022.710520.47364

STANDARD_				
DIFFERENCE 3.39928 0.67629 1.04411 3.99489 1.59141	2.00598 -0.35901 -0.28903 3.26823 2.07938 -0.70844 -0.68147 -7.73723	-8.23174 3.09749 0.22716 4.96013 3.33736 1.04925		
CLEC_NUM 1061.627 53.025 4713.052 4.567 90.868	5582.063 14557.761 7218.982 21.878 38.661 694.738 179.54 29.536	1907.157 21651.13 13482.87 32123.29 0 0 9248.394 1229.142		3318 31027 6 3
CLEC_DEN 300 65 3982 1 42	1180 6154 2964 6 6 254 65 7 7	512 5313 5410 5594 8596 11463 2660 1034	0.5 0 1.316 0 0 1.1 2.116 3.733 0 0.7	3349 37987 6 3

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14	14
130	130
990	990
13101	13072
3	3
41	41
4	4
78	78
625	624
1	1
3	3
5	5
10	10
1	1
23	23
74	73
1	1

1 15	1 8
15	14
52	52
178	178
3716	3714
6	6
29	29
3	3
43	43
45	45
126	124
	4
	3
45	45
1	1
2	2
29	28
287	94
19239	4146
10335	0
10335	10283
10335	10226
191	132
1174	968
12683	12201
1097	990
135	132
1002	968
12459	12201
1014	990
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	-0.453 SS 5	0.5285 SS 1.6067	SS SS 1.7994 SS 0.9126 0.5067 SS SS SS SS SS 3.6259	
	3.34974 24.47875 0 23.05462 0	1.16578 1.16578 3.76069 3.76069	0.60442 0.60442 4.58996 11.10659 9.77644 9.7764 17.67766 17.67766 17.67766 17.67766 17.67766 3.05755 4.03555 4.03555 4.03555 3.06989 9.82465 9.82465 9.82465	3 2.51 153
465 0 0 265 1288 17094 17094 52 52 25 25 25 25	39 0 186 5	23 23 109 396	3 5 105 21 23 23 23 23	
	1105 55773 1 5687 8 1	1826 1826 48 48	342 345 415 1157 1572 1572 35 35 35 35 35 33 35 33 35 33 33 33 33	111
500 71 127 756 602 602 1289 17102 52 52 52 25 25 25 25 645	36 1 301	110 33 73 73		
	1138 8270 1 9410 1	75 3 75 7	119 119 278 381 281 2 2 2 2 2 2 2 12 12 15 33 381 3 3 381 3 3 381 3 3 381 3 381 3 381 3 381 381	£

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5.57552 8.842 5.57552 8.842				5.10689 4.79235 0 4.79235 0
18 12 103 285 16 12767 228	14 236 112 3 3 9 9 5 112 3 3 3 4 9 9 5 15 15	14 19 50	7	0 16 7 9
14454 2101 14454 2101	3916 3916 594 594 202 202 202	246 246 246 2 3 3 3 1	7 M 7	3 1 236 41 3 3 236 236 3 3
2 1 7 81 852 43	20 260 9 9 9 14 3 3 9 9 20	14 18 10 50	28	1 H M N N
5232 204 5232 204	4995 4995 599 599 276 276 276	276 276 276 4 17 15 3	17 15 3	15 35 85 85 1 1

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	92		3	
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	59		13	
	16		5	
	93		12	
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	5		0	
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	1		0	
	590		6	
1675	32	83	3	-0.7858
9		0		
1675	113	83	0	5
1675	81	83	3	0.7426
9	16	0	0	5
561	1	28	0	SS
561	1	28	0	SS
11526 4	60 2	2 0	0 0	5
4 11526	4	2	0	SS
11526	584	2	0	SS 5
4	504	0	0	5
1021	11	11	0	5
1021	4	11	0	SS
	883		883	55
	2		0	
	60		0	
	16		0	
	93		0	
	68		68	
	590		590	
1675	32	11	3	-2.8952
31		3		
10		1		
1675	113	11	0	5
1675	81	11	0	5
31	59	3	0	5

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		25.52862 3.96579 4.3568 14.95386 25.73589 25.73589 3.96579 4.3568 25.71376	39.39935 22.3142 14.82548 25.87105 39.39335 25.85149 25.85149 30.80649 30.80649 11.91619 11.92857	13.89464 11.97558 11.91619 11.92857
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12 11 9		4584437 15209 18160 15324 4528980 4584437 15209 18160 4544148	567633 3924791 13833 4495835 567633 3924791 4509668 4509668 146363 146363 146363 29415 29415 29415	1491 33145 29415 59187
V 2	6 50 33 33 25 23 33 26 20 29 20 20 20 20 20 20 20 20 20 20 20 20 20	29 21 221 150 150 4	25 215 215 215 215 215 215 215 215 215 2	040
216 216 53 116 2	68 53 69 69 69 5 5	4033 49 50 3932 3932 49 50 3942	619 3242 9 3864 619 619 3873 3873 3873 3873 3873 216 216 53	2 68 53 116

69		34480		12.00822	
69	2	34480	2832	12.00822	SS
5		2336		3.33644	
5		2336		3.33644	
4033	29	3125	26		1.9262
49	2	49	2		SS
50	1	50	1		SS
11	2	7	2		SS
3932	221	3034	206		5
4033	150	3125	120		0.8191
49		49			
50	53	50	51		-0.6362
3942	4	3040	4		SS
3942	42	3040	39		2.9327
221	5	198	4		SS
221		198			
464	18	290	8		1.7723
2335	1	1936	1		SS
47	2	25	2		SS
50	1	29	1		SS
464	49	290	42		-3.2515
2335	63	1936	57		-1.4572
47		25			
50	51	29	30		0.1177
464	18	178	6		0.666
2335	1	1559	1		SS
5	2	3	0		SS
2741	165	1713	83		3.1742
464	49	1713	36		-4.5814
2335	63	1559	46		-0.9019
	2		46		-0.9019 SS
2746		1716			1.3594
2746	36	1716	19		1.3394 SS
221	5	25	2		33
221		25			
464	18	35	2		-0.2296
2335	1	565	0		SS
47	2	0	0		SS
50	1	0	0		SS
5	2	2	0		SS
2741	165	593	12		5
464	49	35	7		-1.3275
2335	63	565	15		0.1962

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47 50 2746 2746 221 221	4033 99 11 4033 99 4044 4044 221 221	32		

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89660	10144	107836	10053
362473	27772	982493	13154